

Goldfields Women's Health Care Centre

ANNUAL REPORT FY 25/26

Empowering Women, Supporting Communities

GOLDFIELDS WOMEN'S HEALTH CARE CENTRE

08 9021 8266 | 15 Dugan Street, Kalgoorlie WA 6430 | www.GWHCC.org.au

Acknowledgement of Country

Goldfields Women's Health Care Centre acknowledges the Traditional Custodians of the lands on which we work and gather, the Aboriginal peoples of the Goldfields region. We recognise that these lands have long been places of learning, connection, culture, and community for many Aboriginal nations. We pay our deepest respects to Elders past and present and acknowledge the ongoing connection of First Nations peoples to Country, waters, culture, and kinship. We honour their enduring strength, resilience, and sovereignty, which was never ceded.

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Table of Contents

- President's Report
- Treasurer's Report
- Chief Executive Officer's Report
- Who we are
- Our year at a glance
- Who are our clients
- Impact Highlights
- The client journey
- Program Reports:
  - Well Women's Clinic
  - Unplanned Pregnancy Counselling Program
  - Sexual Assault Support Services
  - Youth Led Sexual Violence Prevention
  - Health Promotion
  - WLSWA Partnership
- Client Testimonials
- Financials at a Glance
- Stakeholder Recognition

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President’s Report



Kylie McLerie
President

From plan to practice

At last year's AGM, as we marked 40 years, I spoke about a new model of care: one door, many services and no woman falling through the cracks. In 2026 we turned that idea into a plan, a new leadership team and a stronger foundation. Through a year of real change our services kept running, and that is a credit to our staff.

A new leader and a new team

In early 2026 we welcomed Brooke Jennings as our CEO. Brooke brings real strength in governance, compliance and process, and has used it to enhance the Centre’s foundation for growth. Brooke is transparent and action and solution-focused and her decisions are grounded in strong ethics.

Just as importantly, Brooke is building a team around her to deliver our Strategic Plan.

This year we established a Health Promotion Team, welcomed new counsellors and a Project & Community Engagement Officer. Roles are being reshaped so people can play to their strengths, with clear expectations and growing autonomy.

Our Strategic Plan 2026–2030

Our Strategic Plan 2026–2030 is built on what Goldfields women and health services and agencies told us in the 2025 Needs Assessment and member surveys. Its five pillars are integrated women's health and wellbeing; safety, recovery and justice pathways; prevention and community education; regional leadership and collaboration; and organisational strength and sustainable infrastructure.

One word in our mission changed, and it matters. We now coordinate services rather than deliver them, so a woman tells her story once and is connected to the care she needs. The plan strongly aligns with national and state women's health and safety strategies strengthening our position with stakeholders and funders.

Strengthening our governance

2025–26 was also the year we strengthened our governance. A full policy and governance review has helped us identify and reduce organisational risk sooner, and lifted compliance across the Centre.

President’s Report

Out in the community

Our tagline promises support at every stage of life, and this year's program reflected that. From health and wellbeing sessions for girls and young women, to perinatal support for new mums, to workshops on menstrual health, menopause and managing stress, we met women where they are. Community events throughout the year brought women together and kept health and wellbeing in the conversation across the Goldfields.

Our partnerships widened too. We began co-leading work with Bega Garnbirringu Health Service and strengthened links in Leonora and with WA Police.

Since 30 June that momentum has continued, with Women's Health Week events across Kalgoorlie, Coolgardie and Kambalda and a new weekly health education program starting soon.

Building for the future

As many of our members are aware, we have outgrown our premises, and the care coordination model needs room to work. This year we submitted two major capital applications to Lotterywest and BHP, developed a sponsorship prospectus for business and philanthropy, continued to assess expansion options. This work continues and hopefully in the coming year you will see real progress with this strategic intent.

Thank you

To our Board. Danielle Nordeck, Samantha Duddy, Janna Sekhon, Ashlee Armstrong, Ayla Varley and Kimberley Morey: thank you for your time and steady hands, and welcome to Ayla and Kimberley who joined us this year. This AGM we also farewell Dani and Janna as they stand down from the Board. Dani, as Vice President you have been a steady hand through a year of leadership change serving 6 years shows commitment and genuine care. Janna, since joining as Secretary in 2024 you have brought a real passion for all women regional communities seen through a lens of reducing the barriers to care. Thank you both.

To our staff. Brooke, Marie, Jade, Tsetsee, Holly, Ella, Nicky, Nicole and Courtney: you are why women leave here feeling heard. This year we also farewelled Zoe Vladich who continued to strengthen her own business to support the people of the Goldfields and Carmen Tieri after 15 years; much of the warmth people feel when they walk in started with her.



To our partners, funders, members and volunteers. Including the WA Government, the WA Women and Newborn Health Service, WA Health, Women's Legal Service WA, Plaza Medical, Goldfields Physio, and the City of Kalgoorlie-Boulder: thank you for standing with us.

President’s Report

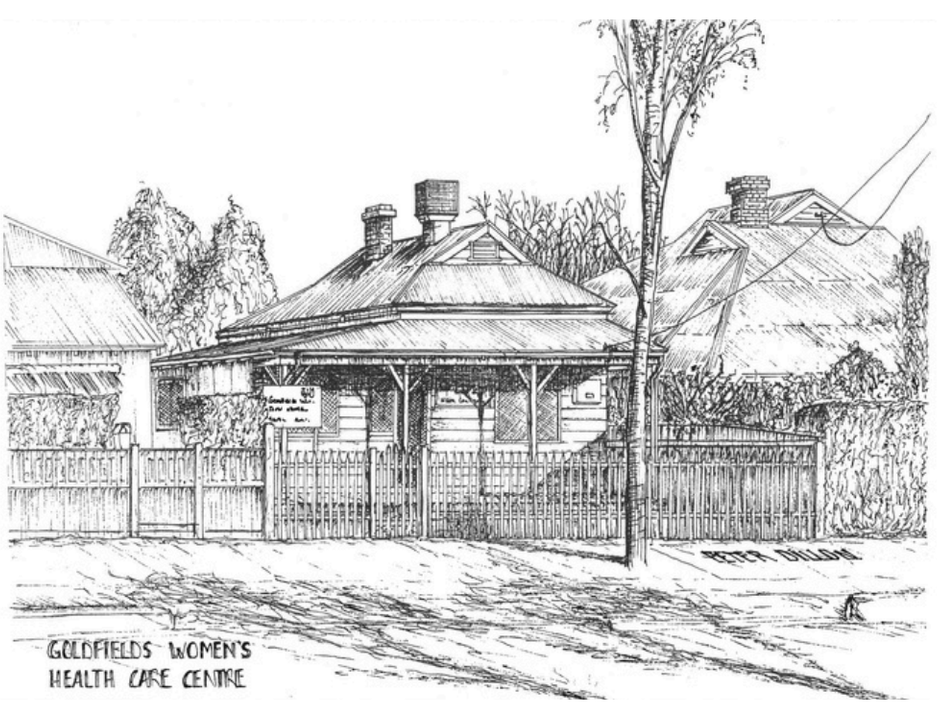
Looking ahead
2026–27 is the year we measure progress. Our priorities are a first Reconciliation Action Plan, closer work with WA Police and WACHS on sexual assault support, a strong position in the upcoming recommissioning and securing funding for expanded premises.
Forty years got us here. The next four are about building the Centre the Goldfields needs now and into the future.

A personal note
This will be my last report as President, and I want to finish with a thank you.
In my time in the chair we celebrated 40 years of service, listened to women across the region, set a new direction with our Strategic Plan and welcomed a new CEO. None of it was the work of one of us but the collective commitment of a passionate team. It belonged to the staff who open our doors every day, the Board members who gave up their time, and the women who trusted us with their stories.

I step down knowing the Centre is in good hands, with a strong CEO, a capable team and a plan built on what women told us.

Forty years got us here. The next chapter is yours to write, and I'll be cheering from the community every step of the way.

Kylie McLerie
President, Goldfields Women's Health Care Centre



‘Goldfields Women’s Health Care Centre’
Drawn by Peter Dillon

Treasurer's Report

Another year has flown by, and I am pleased to present the audited financial statements for the year ended 30 June 2026.

One of the things I enjoy about this role is seeing how the numbers tell the story of the Centre. This year's story is one of continued growth, increasing demand for our services, and the ongoing commitment of our staff, volunteers and supporters who help make that possible.

Total income for the year increased to approximately $1.42 million, driven by operational funding and the Goldfields Navigator Service. Unfortunately, due to challenges presented by the recent changes in the NDIS sector, we had to make the reluctant decision to close that service.

As the organisation grows, so do the costs of delivering services. Staffing remains our largest expense, which is no surprise given that our people are at the heart of everything we do. Despite rising costs, the Association recorded a surplus of $45,866 for the year. While not-for-profit organisations are not focused on generating profits, maintaining a modest surplus helps ensure we remain sustainable.

Following an independent revaluation, there was an increase of approximately $220,000 recorded for the value of our land and buildings, and this has further strengthened the Centre's financial position. Combined with our healthy cash reserves, this provides a solid foundation as the Board continues to plan for the future. The Centre is bursting at the seams, with the Board vigorously pursuing opportunities for expansion to new premises, and funding assistance to achieve this aim.

While our cash position remains strong, much of these funds have been received for specific programs and future service delivery. The Board continues to focus on ensuring these resources are managed responsibly while supporting the ongoing needs of the Centre and the community we serve.

I am pleased to note that the auditor's report is unqualified, which means the auditor was satisfied that the financial statements fairly represent the Association's financial position. This is a credit to our staff,management team, and financial services providers.

Thank you to everyone who has supported the Centre during the past year. Whether as a member, volunteer, staff member, supporter or Board member, your contribution helps ensure we can continue providing valuable services to women and families across the Goldfields.

Samantha Duddy FIPA FFA
Treasurer

CEO’s Report



Brooke Jennings
Chief Executive Officer

It is my pleasure to present this report on behalf of Goldfields Women's Health Care Centre for the 2025-26 financial year.

This year has been one of renewal, consolidation and forward planning.
While the external environment continued to present challenges across the health and community services sectors, our focus remained firmly on strengthening the foundations of our organisation, enhancing service delivery and positioning GWHCC for sustainable growth into the future.

A significant achievement during the year was the development and endorsement of our new Strategic Plan. This process provided an opportunity to reflect on our purpose, engage with stakeholders and establish a clear direction for the years ahead. The Strategic Plan reinforces our commitment to improving health outcomes for women and families across the Goldfields while ensuring our organisation remains responsive, innovative and community-led.

During 2025-26, we deliberately focused on organisational foundations. This included reviewing systems and processes, strengthening governance and compliance frameworks, enhancing workforce capability and ensuring our resources are aligned with future priorities. While much of this work occurs behind the scenes, it is critical to maintaining a strong, resilient and sustainable organisation capable of meeting growing community needs.

One of the year's notable developments was the establishment of our Health Promotion Team. This investment reflects our commitment to preventative health and community wellbeing. The team has already begun building relationships, delivering initiatives and increasing community awareness around key health issues, laying the groundwork for expanded impact in future years.

We were also pleased to secure new grant funding during the year, enabling us to broaden our reach and deliver additional programs and services to support women and families in our region. In an increasingly competitive funding environment, this outcome is a testament to the quality of our work and the trust placed in our organisation by funding bodies and partners.

Other highlights throughout the year included strengthening partnerships across the region, increasing community engagement activities, expanding our advocacy efforts on issues affecting women's health and wellbeing, and continuing to embed culturally safe and inclusive practices across all aspects of our work. These achievements reflect our ongoing commitment to ensuring every individual who engages with GWHCC feels respected, supported and empowered.

As we look ahead, we do so with confidence. The work undertaken this year has established a stronger foundation from which to grow, innovate and respond to emerging community needs. While challenges remain across the health sector, our strategic direction, dedicated workforce and strong community partnerships position us well for the future.

I would like to sincerely thank our staff, Board members, volunteers, partners, funders and the community members who place their trust in GWHCC.

Together, we continue to make a meaningful difference in the lives of women and families across the Goldfields.



Who We Are

The Goldfields Women's Health Care Centre (GWHCC) is a not-for-profit community organisation dedicated to improving the health and wellbeing of women and their families across the Goldfields region.

Established in 1986 by a group of passionate local volunteers, GWHCC has grown from a small community service operating just a few hours each week to a trusted and respected provider of health, wellbeing, counselling and support services.

For more than 40 years, GWHCC has been committed to ensuring women in regional Western Australia have access to quality, inclusive and culturally safe services close to home.

Located in Kalgoorlie-Boulder, the Centre provides a welcoming environment where women and families can access health information, counselling, referral pathways, health promotion programs and a range of specialist support services.

Our work is guided by a clear vision of "Empowering Women, Supporting Communities" and a mission to deliver quality, innovative health and wellbeing services that support Goldfields women and their families. Central to everything we do are our values of Trust, Respect and Inclusion, which underpin our approach to service delivery, community engagement and partnerships.

Over the decades, GWHCC has evolved to meet the changing needs of the community. What began as a service focused primarily on health information has expanded to include counselling, health clinics, support groups, education programs, community events, health promotion activities and advocacy initiatives.

Through strong partnerships with government, non-government and community organisations, we continue to provide services that are responsive to local needs and designed to improve health outcomes across the region.

Today, GWHCC remains a vital part of the Goldfields community, supporting women and families through all stages of life while working to reduce barriers to healthcare, promote wellbeing and strengthen community connections.

Our Year at a Glance

Growing impact. Strengthening communities. Supporting women.

5.5%
Aboriginal Clients
↑ from 4.9%

12%
CALD Clients
↑ from 10.1%

↑ 1.3%
Increased Appointments
High appointment attendance

Growing Partnerships
Across health, community and Aboriginal sectors

New Health Promotion Team

Established to strengthen prevention, education and community wellbeing

New Strategic Plan

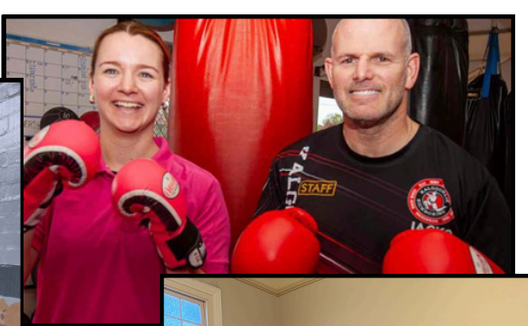
Providing a clear roadmap for sustainable growth and impact

Grant Funding Secured

Creating opportunities to expand services and programs







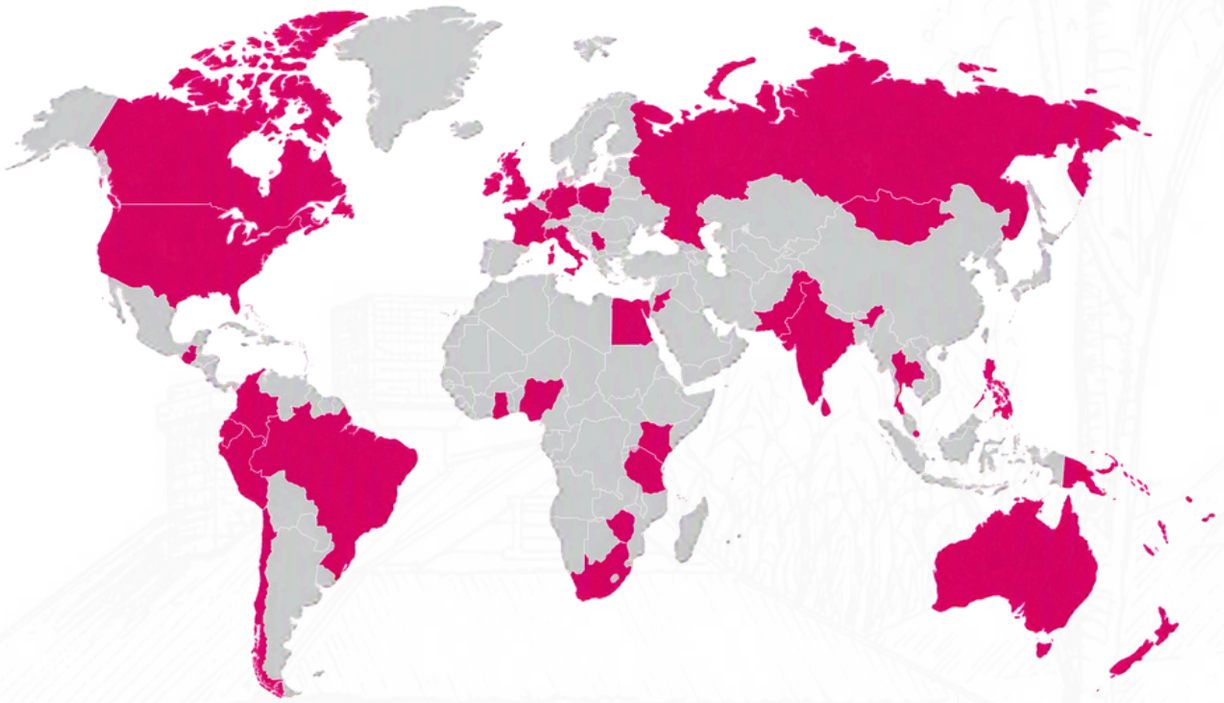




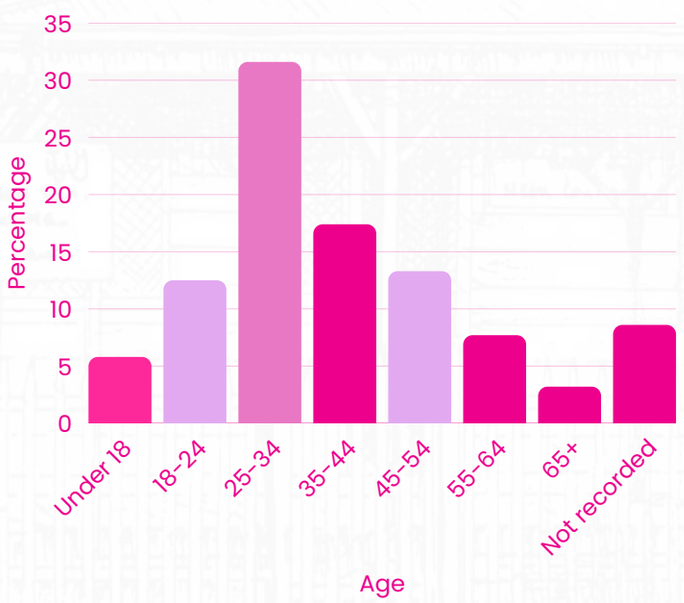


Empowering Women, Supporting Communities

Who are our clients?



Age Distribution (% of all clients)



Our clients were born in over 30 countries!

In addition to that, we support clients of all ages, with the average client at 33 years old.

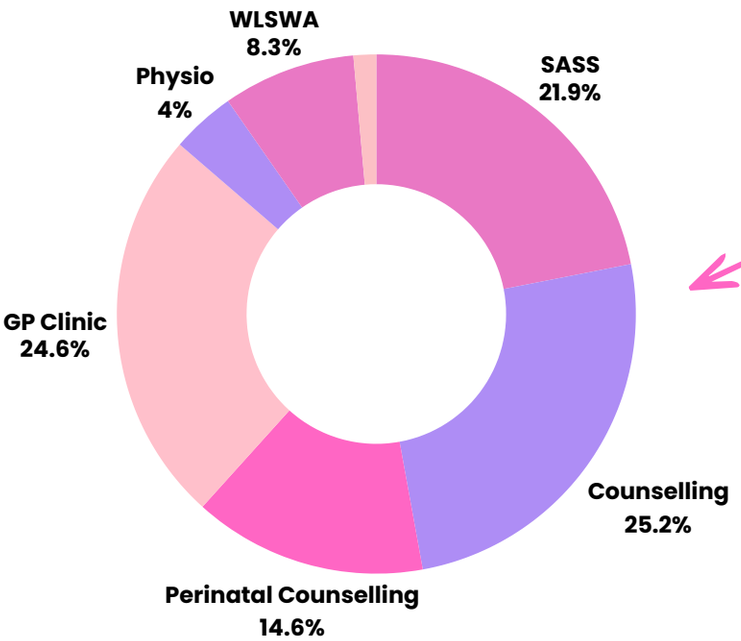
Our client services team receive all initial points of contact at the centre.

3215

Approximate annual contacts to our CSO team

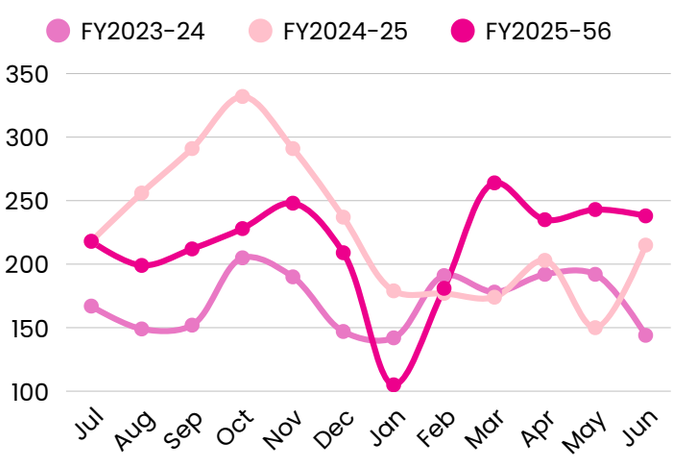
Our Annual Impact

Appointment Type Share



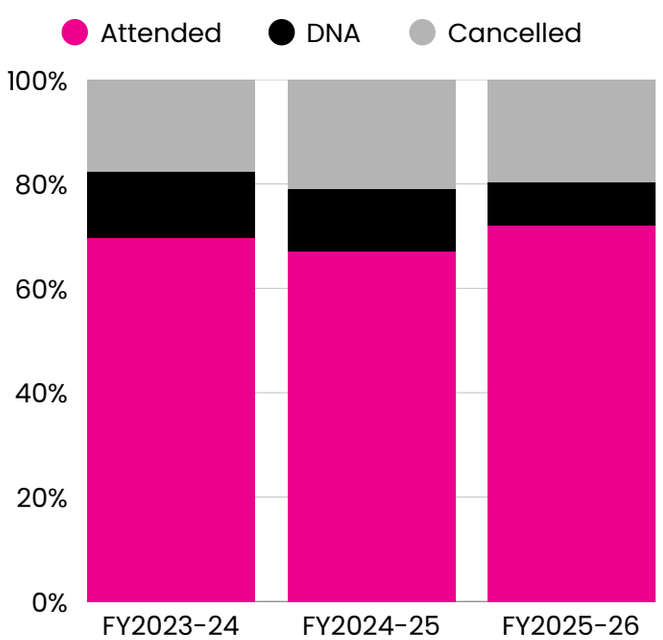
The majority of our appointments attended are counselling, GP and SASS.

Monthly Appointments Three Year Trend



This FY we have had more appointments attended than ever before, with significant growth in the last quarter.

Annual Appointment Attendance



Over the last three years, the number of appointments attended has increased

The Client Journey

No wrong door

Intake



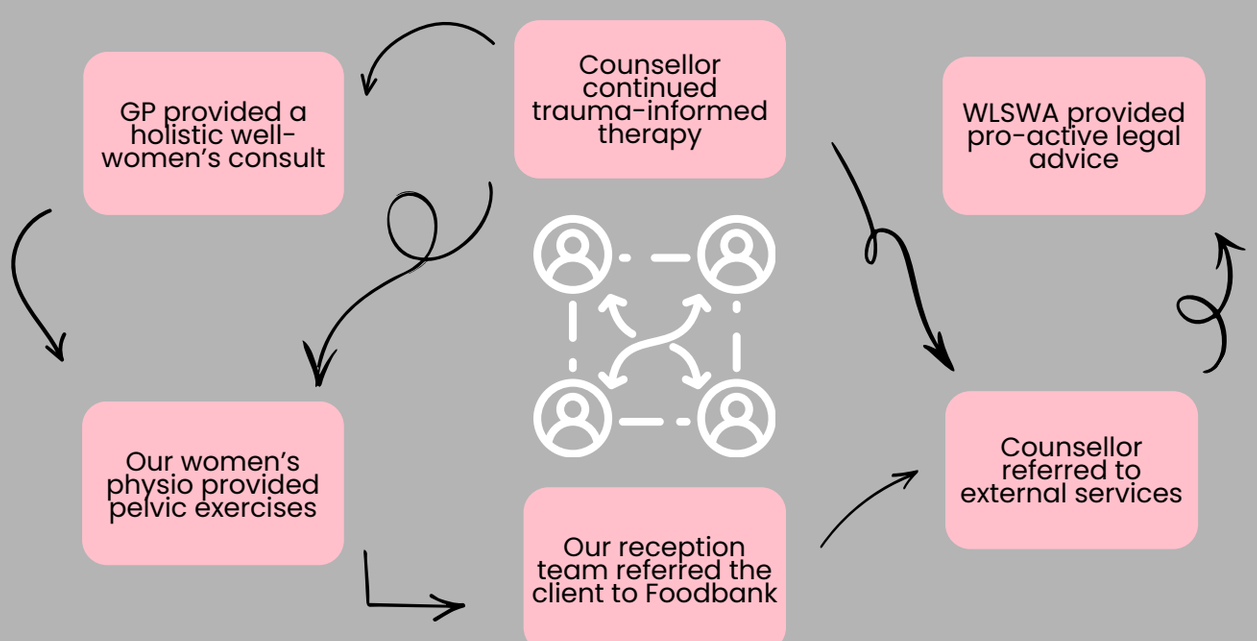
Client self-referred for counselling

Our friendly CSO team booked the client in

Counsellor established a safe-environment, where the client disclosed FDV and sexual assault

Counsellor referred to GP, Physio, and WLSWA with consent of client

Multi-disciplinary team approach



Outcomes

Client supported in a trauma-informed approach

Holistic, coordinated support to reduce need to repeat story

Reduced barriers to accessing care



Through trauma-informed, client-centred care, GWHCC supports women to access the health, wellbeing, legal and practical services they need.

By coordinating support around each client's goals and choices, women are not left to navigate complex systems alone.

Empowering Women, Supporting Communities

Well Women's Clinic



987
Sessions of general and perinatal counselling

110
Sessions of pelvic physiotherapy

417
Clients for GP services, over 679 sessions

Unplanned Pregnancy Counselling Program



40
Sessions of unplanned pregnancy counselling

25
Terminations of Pregnancy

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Youth Led Sexual Violence Prevention Project

The YLSVPP has been a natural progression of connection building, networking and safely setting up the parameters to deliver this project effectively.

As part of this, connections with Jududmul Aboriginal Corporation have been established for a Youth Drop in Space, culminating in a community mural.

In addition to this 'The Consent Project' is an art exhibition for May 2027 that has been created in line with this project, to demonstrate YP and their understanding of healthy relationships, boundaries and consent.

Sexual Assault Support Service



97
SASS Clients

13-60
Age Range of SASS Clients

604
Sessions of SASS counselling

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Health Promotion Team

Successful Establishment and Continuation of Event/s:

- Daffodil Day Dip
- Self Care Expo
- Morning Movement and Mindfulness
- Carers Self Care Expo
- Chronic Pain Seminar (and launch of Chronic Pain Support Group)
- Women's Health Week
- Biggest Morning Tea
- International Women's Day





6.1K
Content interactions on social media, a 45% increase

454K
Social media content views

Health Promotion Topics:

- Period & Personal Hygiene
- Contraceptives & Unplanned Pregnancy
- Breast and Cervical Cancer screening
- Menopause & Postmenopause
- Endometriosis & Chronic Pelvic Pain
- Maternity Health

WLSWA Partnership



202
Client Services to Goldfields Women

We have a Health Justice Partnership with Women's Legal Services Western Australia.

In the last FY, Jasmine, the WLSWA Lawyer, provided 202 client services in the Goldfields.

Client services includes:

- Information services
- Referrals
- Legal Advice Appointments
- Court Matters (Litigation)
- Legal Tasks

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Client Testimonials

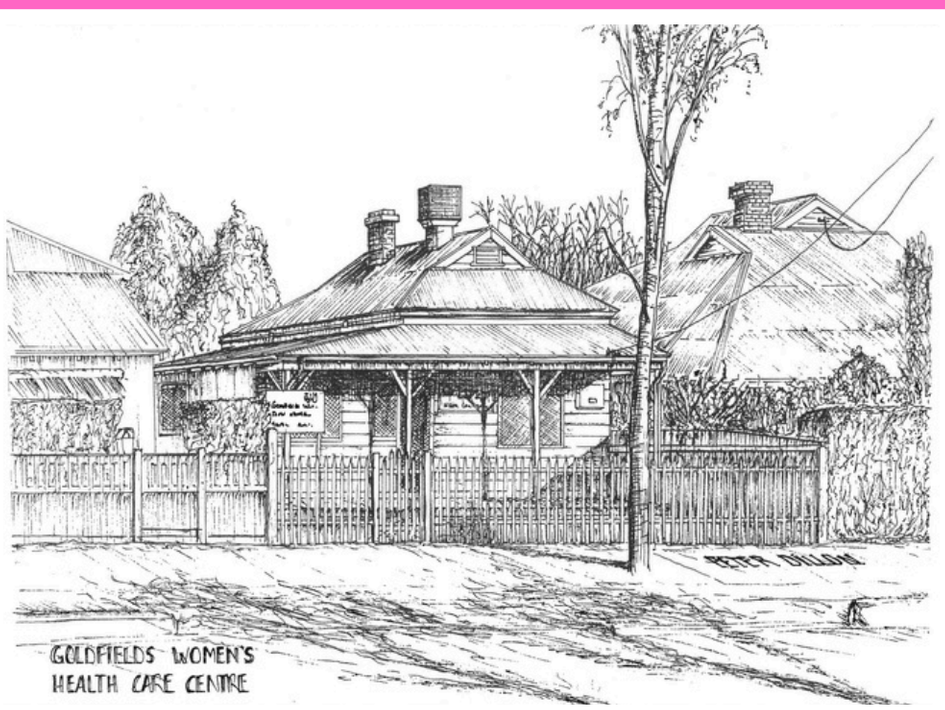
Goldfields Women's Health Care Centre has helped numerous women through their health journey, at every stage of life.

Below are just a few testimonials from our clients, who have had a positive journey with GWHCC.

“The GPs at GWHCC took my concerns seriously when others didn't. After finding a breast lump, their swift action led to a breast cancer diagnosis and ensured I received the treatment I needed as quickly as possible.”

“The menopause workshop helped me realise that perimenopause was affecting my ability to ‘mask’ symptoms I’d managed throughout my life. After speaking with my GP, I was diagnosed with ADHD and started medication. The difference has been life-changing.”

“Seeing a counsellor at GWHCC saved my life”



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Financials at a Glance

Financial Performance Overview

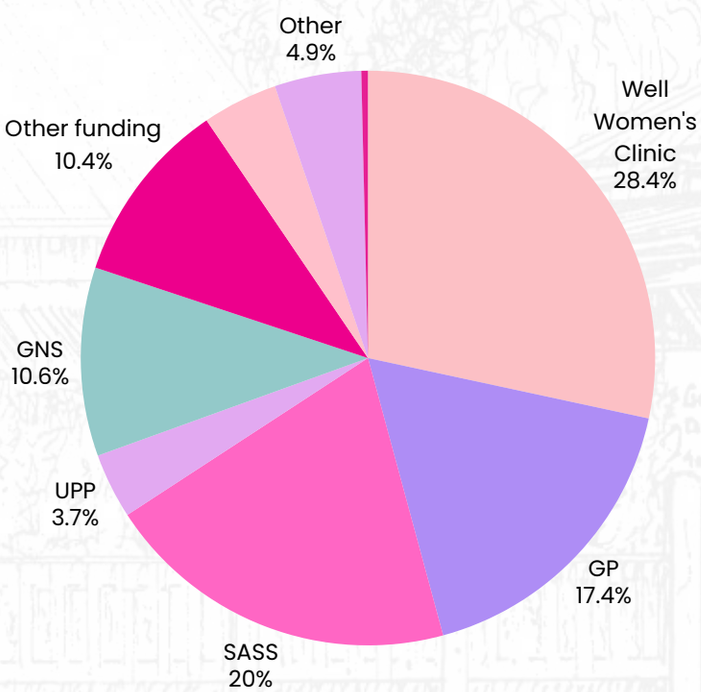
Throughout 2025-26, Goldfields Women's Health Care maintained a strong focus on delivering accessible, high-quality services to women and families across the region.

Income continued to support a diverse range of programs, with investment directed primarily toward our workforce, reflecting our commitment to frontline service delivery.

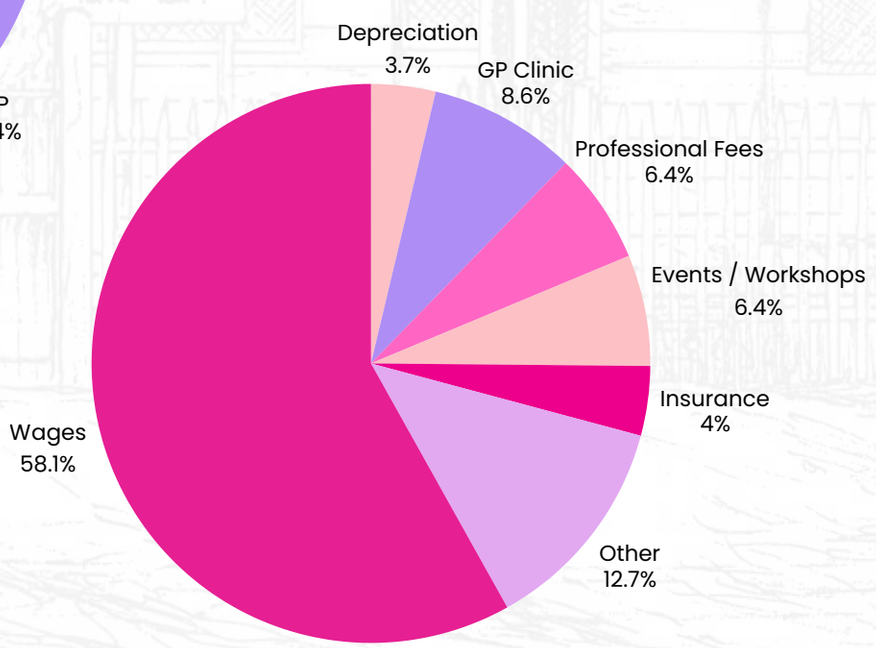
This investment enabled the organisation to maintain strong appointment attendance rates, expand health promotion activities, strengthen partnerships and referral pathways, and provide highly utilised counselling, perinatal support and GP services.

Additional funding secured during the year will support future service growth and community impact.

Income by Type



Expenditure by Type



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Sponsor Acknowledgements

Goldfields Women's Health Care sincerely thanks our funding partners, sponsors and community supporters whose contributions enable us to deliver accessible, high-quality health and wellbeing services for women and families across the Goldfields.
Through their investment and partnership, we have been able to provide counselling, GP, perinatal and health promotion services, strengthen community connections, advocate for women's health, and support those who need us most.
We gratefully acknowledge the ongoing support of:

Major Funders

- Department of Health - North Metro Health Service
  - Well Women's Centre
  - Unplanned Pregnancy Program
  - GP Clinic
  - Sexual Assault Support Service (SASS)
- Department of Communities
  - Stronger Women: Youth-Led Sexual Violence Prevention Project

Event and Program Sponsors

- City of Kalgoorlie-Boulder
  - International Women's Day 2026 Sponsorship
- Gold Fields St Ives
  - International Women's Day 2026 Sponsorship
- Evolution Mining
  - International Women's Day 2026 Sponsorship
- Kiind
  - Advocacy Sponsorship

Individual donors and community members who generously support our work.

Together, your support helps create healthier, safer and more connected communities for women and families throughout the Goldfields. We are deeply grateful for your partnership and commitment to improving women's health and wellbeing.

Want to be a sponsor for FY26/27? Contact us for a copy of our partnership prospectus today.



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