



## ANNUAL REPORT 2018



Goldfields Women's Health Care Association Inc.  
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# ABOUT US

Goldfields Women's Health Care Centre (GWHCC) has grown and evolved to become an well-known part of the Goldfields community. The initial vision was to provide health information for women, however three decades on and the plan has long developed to include health clinics, support groups, information seminars, community events and a range of well-being and alternative health services. While the journey has not always been smooth sailing, the resilience and strength of the organisation has meant challenges were overcome and the organisation continues to remain successful in delivering health services to women and their families.

## Our Mission

The Goldfields Women's Health Care Centre advocates, promotes and supports services for women and families to improve their health and well-being.

## Our Vision

By 2020 Goldfields Women's Health Care Centre will be at the forefront in delivering an extensive range of diverse and valued services that support the health care, well-being and individual growth of Goldfields women and their families.

## Governance

Goldfields Women's Health Care Centre is governed by a Management Committee elected by the members of the Association at the annual general meeting. The Management Committee consists of four office bearers, being a Chairperson, Vice Chairperson, Secretary and Treasurer, and four ordinary committee members.

The Management Committee governs in accordance with the following, as varied from time to time:

- GWHCA Inc Constitution
- GWHCA Inc Human Resources Policy Manual
- GWHCA Inc Committee Policies and Guidelines
- GWHCA Inc Strategic Plan

The Management Committee is bound by various State and Federal statutes and compliance obligations determined by the Association's funding agencies.

# **ANNUAL GENERAL MEETING AGENDA**

**TUESDAY 23 October 2018  
7.00pm  
15 DUGAN STREET, KALGOORLIE**

**1. WELCOME**

**2. APOLOGIES**

**3. Confirmation of 2017 Annual General Meeting minutes**

**4. Presidents address**

**5. Annual Report**

**6. Treasurers Report**

**7. Election of Office Bearers:**

- President, Vice President and up to 2 committee members

**VOTING**

- A member has one vote only.
- All votes shall be given personally or by proxy.
- The Chairperson of the meeting is entitled to exercise a second or casting vote.

**9 Appointment of Auditor for 2018-2019**

**10. Meeting Closed – Fellowship**

# Our Board

President	Cherie Wallace
Vice President	Samantha Duddy (Acting)
Secretary	Pamela Martin
Treasurer	Samantha Duddy FIPA FFA
Committee Member	Jo Normington
Committee Member	Maureen Duddy
Committee Member	Denise Roberts
Committee Member	Jillian Menehenett
Committee Member	Joanne Dawson 22 May 2018



Auditor	Pat Leighton & Associates
Bookkeeper	Business Precision
It Support	Acme Computers

## Our Staff

Gloria Moyle

Chief Executive Officer

Carmen Tieri

Office Coordinator

Wendy Till

Counsellor

Maria Marchegiani

Finance Officer

Jill Steel

Membership Officer

## ALLIED HEALTH STAFF

Erin Harvey

Western Australian Country Health Services

Nicole Wade

Infant and Perinatal Counsellor

## RESIDENT SERVICE PROVIDERS

Iris Hayes

Nurture Yourself Mentor

Leonie Ivey

Relax Focus Create

Kezia Duncan

Precision Pilates & Nutrition

Nick Manuela

Health Habits PT



# Our President's Report

The Goldfields Women's Health Care Centre has just completed another successful year of providing health, well-being, advocacy and support services to the women of the Goldfields and their families.

I would again like to begin by thanking the wonderful staff at the Goldfields Women's Health Care Centre. The Chief Executive Officer, Gloria Moyle, and her team Carmen Tieri, Maria Marchegiani and Jill Steel, continue to provide excellent service to the community with professionalism, warmth and compassion. The contribution that they individually make to the success of the Centre and to the lives of those seeking assistance, cannot be over-stated. Thank you to you all, for everything that you do.

The Goldfields Women's Health Care Centre works hard to meet the objectives of the Strategic Plan 2015-2020. Services have included Well Women's Clinics, counselling, therapeutic massage, pilates, tai chi, perinatal counselling, meditation and many more. There has also been a wide range of educational workshops and networking opportunities for members and the public to enjoy.

The Centre works to a limited budget and is somewhat restrained by the level of assistance received by various funders. Gloria is always looking for ways to boost the budget by providing space for service providers to operate, hiring out the Centre for various events, applying for grants, exploring new opportunities for collaboration and general fundraising. The quality and level of service provided to our members and the wider community, far outweighs the level of funding coming into the Centre and it is a credit to Gloria that the Centre is well known in the community as the "go to place" for just about everything in the women's and family health area.

One of the stand out events this year was "Circle of Hope" during mental health week. This was an excellent example of the Centre collaborating with other organisations and individuals to ensure we have fabulous, inclusive events in our community.

Another highlight, among many, was the visit to our centre by The Hon. Mark McGowan MLA, Premier of Western Australia. The Premier was able to witness firsthand how valuable the Centre is to our community and he was astounded by the number of services available from the Centre. He even took the opportunity to participate in one of the Tai Chi classes that was taking place. I have video evidence!

On behalf of the Board of the Goldfields Women's Health Care Association and the staff at the Centre, thank you to our members for your continued support and patronage over the past year. I encourage all members to take full advantage of the broad range of services and activities available and to introduce your friends and family to the Centre over the coming year.

Finally, I would like to thank the Board, CEO and staff for their support during my time as President. It has been an honour and privilege to lead the Goldfields Women's Health Care Association during the 2017/18 year. I wish you all the very best and I am sure that you will give your support and commitment to the new President in 2018/19.

**Cherie Wallace**



## Our CEO's Report

Responding to the challenges of funding changes for the not-for-profit sector and ever changing needs of Goldfields Women, has been our focus during 2018. We have analysed the organisation's current business model and considered a range of opportunities for the future. Vital to these considerations is the ongoing commitment to the 30-year history and values of the Goldfields Womens Health Care Centre, the integrated model for service delivery ensuring all-inclusive holistic services are accessible and the preservation of gender specific services for women and girls.

Continuing to provide a growing and diverse range of quality services to women and their families in the Goldfields region and have once again recorded an upward trend in the numbers of women accessing services across the organisation. Our aim is to continue to provide unique opportunities to advance services to women in the community, our success is our holistic 'person centered approach and integrated service delivery, our staff who combine their efforts with a great deal of professionalism, enthusiasm, cooperation, dedication and respect. Most importantly, GWHCC has delivered outstanding services to our clients.

We were delighted to have successful reviews of our programs resulting in securing funding, our first Australian Service Excellence Standards via Quality Innovation Performance Accreditation, we now have a quality framework that focuses on improvement and continuous learning, developing contemporary management systems while recognising the unique characteristics of our community and manner in which they operate.

There were a number of significant events to celebrate this year, however International Womens Day, is most definitely one that made me prouder than ever to be part of the GWHCC. The synergy of 500 plus women, coupled with headline speaker Dana Vulin, the story telling Midwife-Lisa Evan an array of inspiring local women sharing their stories and or singing their hearts out. Our surprise performers Mattheus Duplessi & the Violins of the World were spectacular! The Sisterhood of the Goldfields left spell bound and empowered!! Another highlight was a visit from Premier Mark McGowan taking time out of his busy schedule to join in a Tai Chi class and meet some of our clients and service providers and tour our wonderful centre.

Our Board members consistently give generously of their time, knowledge and invaluable skills. We are fortunate to have such a dynamic group of women flying the flag of us. I would like to also extend sincere thanks and appreciation to all funders, sponsors, stakeholders, volunteers, members and especially clients.

In closing I would also like to acknowledge and praise the dedication and hard work of the staff responding positively to the changes in the sector, their commitment to GWHCC and our members.

"None of us, including me, ever do great things. But we can all do small things, with great love, and together we can do something wonderful." – Mother Teresa

**Gloria Moyle**



# Treasurer's Report

## **GWHCC Treasurer's Report for Year Ended 30 June 2018**

The Centre has reported a surplus of net income over expenditure of \$672 for the financial year.

Our income level was fairly consistent with the previous year (after adjusting for project grants received in 2017). Membership income has remained steady and the various health programs that have been run in conjunction with other service providers have been extremely popular with our membership base.

The expenses for the year have also been fairly steady. There were some irregular professional fees incurred for a valuation of the property, and related to our accreditation under the Australian Excellence Service Standards (ASES). ASES supports community service organisations to effectively manage resources, gain better understanding of customer needs and improve accountability and reporting. Obtaining this accreditation is an achievement that the Centre should be proud of.

Our cash balances have increased from \$83,049 to \$95,195 at 30 June 2018. Our ratio of current assets to current liabilities (excluding provision for asset replacements) is 3.12:1. This means that we have sufficient cash and current assets to pay our debts.

Whilst we are fortunate to have a very settled team at the Centre, this also creates an obligation that we must pay pro-rata long service leave for any staff that leave after 7 years. We have conducted an internal audit of our long service leave liability and have placed funds on term deposit for this purpose. I expect that those balances will be reflected in the 2019 accounts.

We have continued to refine our budgeting process and I would like to thank Maria and Gloria for giving up a Saturday afternoon to work on this with me.

We would like to focus in 2019 on supplementing our operational income with some fundraising endeavours and if any members would like to assist in this area we would welcome their contribution.

I would like to thank the centre staff and CEO for all their hard work during the year, and my fellow Board members, who have been a pleasure to work with.



Samantha Duddy FIPA FFA

# Our Financials

## Goldfields Women's Health Care Association Inc

### Income and Expenditure Statement

For the year ended 30 June 2018

	2018	2017
	\$	\$
<b>Income</b>		
Funding - Health Department	235,557.27	233,619.18
Membership Fees	5,600.00	5,910.00
Donations	320.30	4,559.30
Counselling	7,294.55	4,545.00
Event Income		227.03
Room Hire	13,927.20	21,248.85
Accreditation & Certification Income		2,000.00
Unplanned Pregnancy Funding	42,548.19	42,199.01
Programme Fees	13,908.73	17,757.72
Pilates Workshop	26,620.00	17,386.00
Lottery Grants		41,570.00
Integrated Care Management	43,968.18	39,481.82
Interest received	4,337.62	2,554.85
Other income	705.00	325.00
Total income	394,787.04	433,383.76
<b>Expenses</b>		
Accreditation/Certification Fees	1,917.40	
Advertising And Promotion	9,329.25	11,278.51
Audit fees	2,780.00	3,300.00
Bank Fees And Charges	499.71	464.86
Bookkeeping/Admin	5,500.00	6,770.00
Consumables	2,192.65	2,027.12
Catering Expenses	1,984.04	5,827.18
Cleaning And Gardening	5,806.15	7,903.28
Contribution to Peak Body	2,000.00	
Unplanned Pregnancy Counselling		33.91
Counsellor - GRSI Contract		19,676.27
Consultants fees		4,259.50
Counselling - Supervision	740.00	
Depreciation - plant	6,664.79	7,419.19
Depreciation - other	8,140.09	1,186.20
Donation	173.64	190.00
Equipment	593.76	3,513.64

The accompanying notes form part of these financial statements.

**Goldfields Women's Health Care Association Inc**  
**Income and Expenditure Statement**  
**For the year ended 30 June 2018**

	2018	2017
	\$	\$
Electricity & Gas	3,196.02	3,418.03
Event Expense	3,224.81	14,519.96
Event Expense		3,593.90
Fundraising	60.30	
Gardening Expenses	230.03	898.26
Gifts	723.09	1,042.69
Hire/rent of Plant & Equipment	8,176.95	8,659.20
Hire of Plant & Equipment		566.72
Insurance	12,383.31	9,495.36
OHS Expenses	102.68	
Programme Expenses	1,426.11	52,745.81
Prenatal Counselling	43,768.00	125.00
Shining Star Expenses		64.76
Property Valuation	1,500.00	
Massage Expenses	1,359.09	
Pilates Workshop	17,381.82	
M/V car - Depreciation	5,860.73	
M/V car - Fuel & oil	1,344.91	1,343.87
M/V car - Rego/Insurance		680.92
M/V car - Repairs	514.49	940.91
Provision For Asset Replacement	(22,000.00)	18,000.00
Employee Entitlements	5,310.63	676.20
Printing & stationery	1,463.04	1,807.17
Postage/Stationery/Printing		22.68
Postage/Stationery/Printing		123.43
Rates & land taxes	537.15	683.50
Repairs & Maintenance - Building		2,258.60
Building Maintenance	1,246.46	728.00
Resources & Internet		4,095.58
Resources/Internet/IT Maintenance	6,204.00	3,528.70
Security	650.59	1,152.35
Staff Training/Education	1,277.00	1,753.63
Subscriptions	4,375.64	5,610.69
Sundry expenses	60.00	366.57
Superannuation	20,288.66	17,594.50
Telephone	7,437.37	6,757.23
Travel, accom & conference		33.46

The accompanying notes form part of these financial statements.

**Goldfields Women's Health Care Association Inc**  
**Income and Expenditure Statement**  
**For the year ended 30 June 2018**

	2018	2017
	\$	\$
Wages - Administration	93,615.51	104,778.00
Wages - Co-Ordinator	89,569.48	84,258.16
Wages - Counsellor	34,505.39	
Wages - NGALA		606.00
Total expenses	394,114.74	426,779.50
Net Income over Expenditure	<u>672.30</u>	<u>6,604.26</u>

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The accompanying notes form part of these financial statements.

**Goldfields Women's Health Care Association Inc**  
**Detailed Statement of Financial Position as at 30 June 2018**

	Note	2018 \$	2017 \$
<b>Current Assets</b>			
<b>Cash Assets</b>			
Beyond Bank		25,769.72	23,432.17
Community Reward Account		65,725.07	58,517.37
Petty Cash		521.87	287.52
Cash Tin		175.00	175.00
Petty Cash - Beyond Bank		2,013.37	636.77
		94,205.03	83,048.83
<b>Receivables</b>			
Trade debtors			43,385.00
			43,385.00
<b>Current Tax Assets</b>			
GST payable control account		(2,182.37)	(12,814.34)
Input tax credit control account		3,172.86	4,101.08
		990.49	(8,713.26)
<b>Total Current Assets</b>		<b>95,195.52</b>	<b>117,720.57</b>

The accompanying notes form part of these financial statements.

**Goldfields Women's Health Care Association Inc**  
**Detailed Statement of Financial Position as at 30 June 2018**

	Note	2018 \$	2017 \$
<b>Non-Current Assets</b>			
<b>Inventories</b>			
Building Extensions		37,240.79	37,240.79
Less Accumulated Depn		(10,448.58)	(9,761.60)
		<u>26,792.21</u>	<u>27,479.19</u>
<b>Property, Plant and Equipment</b>			
Buildings - independant value		272,900.00	272,900.00
Building Upgrades		213,713.54	213,058.99
Fixtures & Fittings		23,835.86	23,835.86
Less: Accumulated depreciation		(14,413.84)	(12,751.13)
Plant & equipment - at cost		117,009.36	117,009.36
Less: Accumulated depreciation		(79,242.25)	(72,577.46)
Computers & Software		16,544.00	16,544.00
Less: Accumulated depreciation		(5,790.40)	
Motor vehicles - at cost		33,961.91	12,000.00
Less: Accumulated depreciation		(13,774.93)	(7,914.20)
Other - Website		16,190.00	16,190.00
		<u>580,933.25</u>	<u>578,295.42</u>
<b>Total Non-Current Assets</b>		<u><b>607,725.46</b></u>	<u><b>605,774.61</b></u>
<b>Total Assets</b>		<u><b>702,920.98</b></u>	<u><b>723,495.18</b></u>

The accompanying notes form part of these financial statements.

**Goldfields Women's Health Care Association Inc**  
**Detailed Statement of Financial Position as at 30 June 2018**

	Note	2018 \$	2017 \$
<b>Current Liabilities</b>			
<b>Payables</b>			
<b>Unsecured:</b>			
Trade creditors		1,458.40	8,137.85
		<u>1,458.40</u>	<u>8,137.85</u>
<b>Current Tax Liabilities</b>			
Provision For M/V Replacement			22,000.00
Amounts withheld from salary and wages		4,338.00	2,606.00
		<u>4,338.00</u>	<u>24,606.00</u>
<b>Provisions</b>			
Provision For Asset Replacement		66,000.00	66,000.00
Super Payable		1,841.38	1,451.06
Provision For Annual Leave		12,257.93	9,214.66
Provision For LSL		1,626.87	941.32
Provision For S/L		8,968.31	7,386.50
		<u>90,694.49</u>	<u>84,993.54</u>
<b>Total Current Liabilities</b>		<u><b>96,490.89</b></u>	<u><b>117,737.39</b></u>
<b>Total Liabilities</b>		<u><b>96,490.89</b></u>	<u><b>117,737.39</b></u>
<b>Net Assets</b>		<u><b>606,430.09</b></u>	<u><b>605,757.79</b></u>
<b>Accumulated Funds</b>			
Opening Balance		605,757.79	599,153.53
Net Income over Expenditure		672.30	6,604.26
<b>Total Accumulated Funds</b>		<u><b>606,430.09</b></u>	<u><b>605,757.79</b></u>

The accompanying notes form part of these financial statements.



**Goldfields Women's Health Care Association Inc**  
**Independent Auditor's Report to the Members**

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**Report on the Audit of the Financial Report**

**Opinion**

We have audited the financial report of Goldfields Women's Health Care Association Inc (the association), which comprises the Statement by Members of the Committee, Income and Expenditure Statement, Statement of Financial Position as at 30 June 2018, a summary of significant accounting policies and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the association as at 30 June 2018 and [of] its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Act 2015.

**Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Emphasis of Matter – Basis of Accounting**

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of Associations Incorporation Act 2015. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

**Responsibilities of the Committee for the Financial Report**

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Associations Incorporation Act 2015 and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

## **Goldfields Women's Health Care Association Inc**

### **Independent Auditor's Report to the Members**

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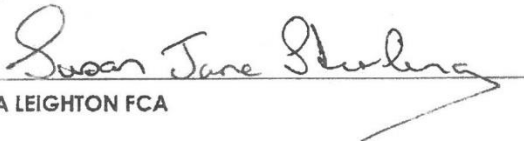
#### **Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Signed on : 10 October 2018

  
P A LEIGHTON FCA

## Our Services

The Goldfields Women's Health Care Centre offers a diverse range of women's health services, including counselling and running clinics on a number of different issues women face in today's world. The Centre prides itself on offering these quality services to all women living locally, giving them access to health information and services tailored specifically for women.

### Well Women Clinic

Western Australian Country Health Service (WACHS ) Goldfields Population Health in partnership with GHWCC in the provision of a Well Women's Clinic operated at the GWHCC. At the Well Women's Clinic, women are able to access a fully trained female community health nurses for women's health issues. These include your bi-annual Papanicolaou (Pap) Smear, fertility issues, menopause questions, sexual health concerns and sexually transmitted infection screening and contraception.

Pregnancy testing is also available. The nurse can refer you to an appropriate health professional for further treatment and advice if required.

### Our Achievements

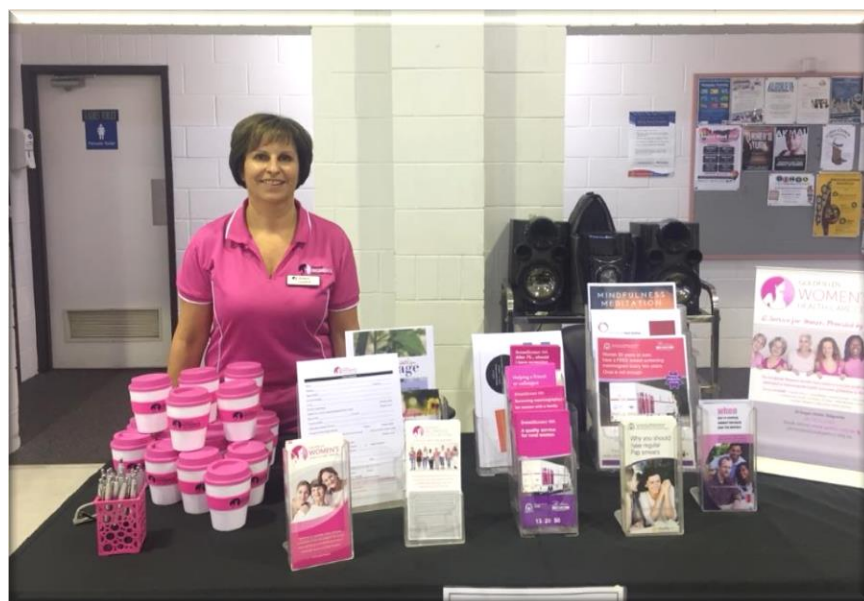
- Partnership with Centre care Goldfields to provide an Integrated Care management mental health team – first in the region funded by commissioning body Western Australian Primary Health Alliance(WAPHA)
- New services and resources developed for targeted groups of women at risk of poor health outcomes,
- Leadership in women's health sector practice with the development of unique services and sharing of expertise.
- Excellent service provision enabled by well recruited, trained and supported staff
- Proactive engagement with other organisations in the region and the women's health sector to address women's health
- Utilisation of partnerships and collaborations to more adequately meet the health needs of women in our region and to expand service provision.
- Good governance provided by committed, experienced and trained Board members;
- Sound financial management with good structures and processes resulting in a budget surplus.
- Good service outcomes in terms of improved in terms of health and wellbeing and high quality services as evidenced in client evaluations, annual client survey, and feedback from stakeholder agencies.
- New technology including a fully integrated records management system, new server with improved back up abilities.
- New webpage and platforms across all forms of social media and electronic media.
- Partnership with Share the Dignity' to be the first regional centre with a Free Vending Machine for sanitary items.

# Health Promotion

The program of health promotion events, presentations, and health and wellbeing groups, has continued to expand. Our aim is to secure funding to recruitment of a dedicated Health Promotion Officer in 2019.

The GWHCC are at the forefront of community engagement, and are often sought out to partner for events by other community organisations, and are always present at local events. We continue hosting self-help and peer support groups. The Surviving and Thriving Cancer support group has continued to flourish and a newly formed “Grief and Loss” peer support group has gained momentum since early 2018.

Our aim is to ensure women have greater awareness of resources that can be accessed to assist in meeting health challenges; make health choices; and have greater awareness of social determinants of women's health.





## International Womens Day 2018







# Community Feedback

We have improved our data collection via survey monkey, community surveys and in house collection. We are pleased to hear these comments from our clients and community.

*"I feel safe with staff who genuinely care about me*

*"GWHCC provides high quality, professional and compassionate, services."*

*The centre has a great vibe that makes me feel welcome and at ease "*

*"the whole team are down to earth, reassuring and non-judgemental*

*"they always take time to listen and I don't feel rushed "*

*The counsellors are trauma informed and really know their stuff...they have helped me change my life"*





## Service Outcomes

Our goal in all service areas is to improve women's health and wellbeing in the Kalgoorlie-Boudler community.

*General, Unplanned and perinatal counselling services,*

- improved emotional and mental wellbeing, with lower levels of stress, anxiety and depression;
- greater capacity to manage emotional and mental health issues;
- improved connection with family, friends and/or community.

*Nursing services ;*

- improved knowledge of health issues;
- increased motivation to seek assistance for health issues; and increased motivation to make healthier choices.
- women utilize services and supports that enable them to address their health challenges and underlying factors.





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## Premier of Western Australia

Our Reference: 59-047349/CI

Ms Gloria Moyle  
Chief Executive Officer  
Goldfields Women's Health Care Centre  
15 Dugan Street  
KALGOORLIE WA 6430

*Gloria*  
Dear Ms Moyle

Thank you for hosting me at the Goldfields Women's Health Care Centre on Friday, 21 September 2018.

It was wonderful to meet your clients, staff and take a tour of the facility.

The opportunity to take part in the Tai Chi exercises was a highlight and enabled me to see the valuable role the Goldfields Women's Health Care Centre plays in providing expertise health services to women in the Kalgoorlie-Boulder region.

My Government is committed to delivering sustainable health care across WA and we will continue to work collaboratively with health providers and the sector to ensure there are services that address women's specific health concerns and promote health and wellbeing.

Thank you again for hosting me and I look forward to visiting again in the future.

Yours sincerely

Mark McGowan MLA  
**PREMIER**

27 SEP 2018

