



GOLDFIELDS
WOMEN'S
HEALTH CARE CENTRE



ANNUAL GENERAL MEETING REPORT 2015

Goldfields Women's Health Care Association Inc.

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Management Committee for the year 2014-2015

Chairperson	Karen Thomas
Vice Chairperson	Chloe Merna
Secretary	Rose Bullough
Treasurer	Alicia Pumphrey (to 19/06/15)
Committee Member	Jo Normington
Committee Member	Sue Astill
Committee Member	Michele Leahy
Committee Member	Velicia Le Tang (to 17/04/15)
Committee Member	Barbara Cafagna (to 13/03/15)
Committee Member	Ayla. Varley (to 28/10/14)

Auditor Pat Leighton & Associates



International Womens Day 2015

ABOUT US

Goldfields Women's Health Care Centre (GWHCC) is almost in its thirtieth year of operations, during which time the organisation has grown and evolved to become an established part of the Goldfields community. The initial vision was to provide health information for women, however three decades on and the plan has long developed to include health clinics, support groups, information seminars, community events and a range of well-being and alternative health services. While the journey has not always been smooth sailing, the resilience and strength of organisation has meant challenges were overcome and the organisation continues to remain successful in delivering health services.

Having experienced ongoing stability over the past several years, the organisation is at a point where it can review its current situation and assess where it needs to be into the future to remain relevant and support women and their families' health and wellbeing needs. The strategic planning process has identified a number of areas that the Centre would benefit from with focus, including areas that contribute to the community and also within, the crucial element to the plan is that the organisation be strategic in assessing its next move, recognising that different steps will in turn bring differing results, some of which may be better than others.

Our Mission

The Goldfields Women's Health Care Centre advocates, promotes and supports services for women and families to improve their health and well-being

Our Vision

By 2020 Goldfields Women's Health Care Centre will be at the forefront in delivering an extensive range of diverse and valued services that support the health care, well-being and individual growth of Goldfields women and their families.

Governance

Goldfields Women's Health Care Centre is governed by a Management Committee elected by the members of the Association at the annual general meeting. The Management Committee consists of four office bearers, being a Chairperson, Vice Chairperson, Secretary and Treasurer, and six ordinary committee members.

The Management Committee governs in accordance with the following, as varied from time to time:

- GWHCA Inc Constitution
- GWHCA Inc Committee Policies and Guidelines
- GWHCA Inc Strategic Plan

Further, the Management Committee is bound by various State and Federal statutes and compliance obligations determined by the Association's funding agencies.

Values

Exceptional Quality Service	<i>We pride ourselves in providing a friendly, supportive and efficient service, understanding of our diverse client's needs.</i>
Human Dignity	<i>Inclusiveness, equality and respect are our guiding values when working with our community, stakeholders and each other.</i>
Integrity	<i>Integral to all aspects of our organisation and culture, we embrace honesty, trust and authenticity</i>
Professional and Confidential	<i>Confidentiality, responsibility and commitment are paramount to us in delivering a credible and professional service</i>
Strategic Partnerships	<i>Critical to our success, we continually seek to pursue effective stakeholder relations, communications and collaborations</i>
Leadership	<i>Through innovative thinking, flexibility and proactivity we promote organisational and community growth</i>



Womens Wellness Retreat – Hampton Hill Station November 2015

CENTRE STAFF

Gloria Moyle	<i>Coordinator</i>
Maria Marchegiani	<i>Finance Officer</i>
Carmen Tieri	<i>Administration Officer</i>
Jill Steel	<i>Membership Officer</i>

ALLIED HEALTH STAFF

Erin Harvey	Western Australian Country Health Services
Nicole Wade	360 Community

RESIDENT SERVICE PROVIDERS

Tanya Kemp	Goldfields Revitalise
Kate Yates	Kinesiology by Kate Yates
Pam Taffe	Essence of Spirit- Reiki
Nicole Wade	Perinatal Counsellor
Iris Haynes	Personal Growth Workshop Facilitator



Explore the Goldfields Expo 2015

PRESIDENTS REPORT



This is my first report to you as the President of The Goldfields Women's Health Care Centre and I realise just how quickly my first year has passed. The AGM signals an end to my time on the board of management, but also the fact that another year is fast coming to an end.

It has been a year with rewarding moments, as well as some challenges. Through a year of changes we have made solid progress on many fronts, including the development and implementation of a strategic plan, a complete review of all the Centre's policies and procedures, the development of a quality framework working towards quality assurance compliance, a constitutional review and application for continued funding to the Department of Health.

By far the most challenging has been the changes to the funding arrangements by the Department of Health. Previous years has seen the Goldfields Women's Health Care Centre as the preferred provider of the yearly operational funding, however, in 2015 we had to apply for the funding via a tender process. This process has led to great uncertainty for both the committee and staff, as continued funding is not guaranteed due to financial cuts across the State Health Service. We enlisted the support of MLA Wendy Duncan, a strong believer in the vital services the Centre provides to the women and families of the goldfields, to advocate on our behalf and provide some answers on the future of the Centre. As a result of Wendy's inquiries and support, we received from Minister Hanes a "somewhat" positive response – by no means a certainty of the same funding level, however, a reprieve never-the-less.

I have found it rewarding to be part of a team which was again nominated for the Chamber of Commerce and Industries Business Awards, and also is the recipient of substantial donations from organisations and fundraising events such as Beyond Bank Charity of Choice, Hormone Hoedown and the Race Rounds Ladies Lunch just to name a few. Thank you all for your continued support.

At the heart of the Women's Health Care Centre is a team of caring individuals and special thanks must go to the Centre's tirelessly dedicated Coordinator Gloria Moyle and her dedicated team of staff. Thank you to Carmen Tieri, Maria Marchegiani, Jill Steel, and WACHS team member Erin Harvey and Nicole Wade from 360 Community and Health

Acknowledgement must also go to the volunteers who give of their own time and contribute to the success of the Centre, with special mention to Sandra McMahon and Mel Hall who have both donated many hours over the course of the year.

Finally I would like to formally thank all Board members for their valuable contribution, especially to those who participated on sub-committees. All of our members volunteer their time and expertise and thanks to their support, I have thoroughly enjoyed my term as President. With an excellent reputation and a membership base that continues to grow, I anticipate 2016 will be extremely busy and more importantly, a time of celebration with the Centre celebrating 30th years of operation – a significant milestone for any organisation. With the leadership provided by returning and new members of the Board of Management and the passion, skills and knowledge provided by Gloria Moyle and her team, 2016 will be a year of celebration of past, present and future achievements.

A handwritten signature in cursive script, appearing to read 'Karen Thomas'.

Karen Thomas -President

COORDINATOR'S REPORT



I cannot believe how quickly the past 12 months has flown by and as I reflect back to our achievements and challenges, I acknowledge that the GWHCC has undertaken a year of transition, our major change that impacted us the most was having to engage in the tender process for operational funding as in previous years we were the preferred provider. The Management Committee and staff have worked tirelessly with the assistance of volunteers and industry experts to engage in Continuous Improvement process to achieve Quantity Assurance and Accreditation, which will sure that the organization will be in good stead for future sustainability.

We have continued to provide exceptional customer care through what can be termed “coffee counselling.” Rather than trying to get clients to fit programs, the GWHCC works one-on-one with clients and a cuppa to help them identify their issues and select programs or services that may assist. Should the GWHCC not have the services available at the Centre, the client will be linked in with the appropriate service providers in the community that would be able to assist.

I feel our point of difference is that women are offered genuine, empathic, non-judgmental advice and services in a safe environment. I am so very proud of the amazing team Administration team -Carmen Tieri, Maria Marchegiani and Jill Steel for their continual commitment and going above and beyond to expectation to ensure that once you enter the GWHCC you are comfortable and feel confident that you will receive the most up to date information for your health and wellbeing in the Goldfields.

Thanks to our devoted members, donations from the Hormone Hoedown Committee and the “Sisterhood of the Goldfields” we have been able to facilitate “My Time” supported playgroup – “The Shining Stars” were born in July 2014 when Alinka Spencer and Susan Duff joined the GWHCC Team. The Shining Stars playgroup is possible as a result of NGALA’s confidence that a partnership with GWHCC and the determination of a group of families who believe in our vision of providing services in the Goldfields to improve the health and wellbeing of Women and their families in a Holistic manner. The Kalgoorlie Central Playgroup Committee have accommodated the play group at their Ardagh Ave premises and the program is going from strength to strength.

Cyndi Giles and Erin Harvey have left the GWHCC team, Erin is on maternity leave with WACHS Population Health and is expecting her first child, and Gabriele Fuchs has taken over the reins of the Well Women’s Clinic for the next 12months. We wish Cyndi all the best with her career and welcome Gabriele to the team.

Our Holistic health model and complimentary services have diversified to include Kinesiology with Kate Yates, Reiki with Pam Taafe – Essence of Spirit ,Personal Growth with Iris Hayne and our Mindfulness meditation sessions. Silpa from Addlife Physiotherapy delivers her own version of Pilates together with our long term providers Goldfields Revitalise and Goldfields Physiotherapy.

The promotional discounts and excellent level of professionalism of these service providers has been instrumental in our Membership base hitting an all-time record of 640 members in July.

The Management team and staff have worked collaboratively to provide attractive and appropriate facilities that address clients' confidentiality, access and physical ability as well as various service/service delivery options. This has resulted in an additional 2 work spaces and 'Chill Out' Room in the front foyer area. An additional purpose built storage room was created to the rear of the Centre by inclosing the unused verandah. This infrastructure improvement has enabled more rooms to be accessed not only for staff comfort as the increased foot traffic and work load was leading to limited work space but also more treatment rooms and a safer storage for our conference room resources and users.

We have continued to build on our stakeholder and community awareness, raising awareness and understanding of the GWHCC its personable approach and the various services on offer by attending of the Community events, a strong social media and local networks. Our reputation and consistent high level of service deliver resulted in the GWHCC being nominated for a third consecutive year in the KBCCI Business Awards.

Stand out events for the GWHCC and the Goldfields Community were:

- Well Womens Retreat at Hampton Hill Station- November 2014
An empowering weekend of self-help, self-reflection, new friendships and local Holistic health providers. This was a very unique experience provided in local bush land attended by 75 women.
- International Womens Day- A shout out to the Sisterhood- March 2015, which brought Keynote Speaker Rose Parker acclaimed singer songwriter, Ambassador for Adult Survivors of Child Abuse(ASCA) sharing her journey and performing with local women such as Esther Roadnight OAM, Marcia Brownley and Lyn Hazelton.
- Hormone Hoedown- May 2015 A celebration of women where over 500 women came together to let their hair down and dance up a storm at the KBRC. The Hormone Hoedown Committee raised approx. \$20,000 which is a phenomenal amount.

In closing I continue to be full of pride and privilege to be able to work with dynamic women who constantly support my leadership but also the vision of the GWHCA Inc. I would like to thank the Management Committee for their hard work over the past year as they are relatively new to their roles and have embraced them whole heartedly with the best intensions of the GWHCC members and staff at all times.

I am confident that all of our hard work and the Goldfields Community commitment and support will ensure that 2016 will be another exciting year filled with new projects, services and celebration of continued growth.

Gloria Moyle- Coordinator

TREASURER'S REPORT



On behalf of the Goldfields Women's Health Care Association Inc. I present the Treasurer's Report for the year ended 30th June 2015.

This report refers to the Audited Financial Statements for 01st July 2014 to 30th June 2015.

The Financial Statements have been audited and signed by Pat Leighton FCA Accountants, Kalgoorlie-Boulder. They confirm that in their opinion, the financial report presents fairly, in all material respects, the financial position of the Goldfields Women's Health Care Association Inc. as at 30 June 2015.

During the 2014-2015 financial year, the total income received was \$466,938, plus interest of \$5,542, income totaling \$472,480.

Total expenditure for the period was \$589,856, resulting in a loss of -\$117,376.

Net equity shown on the Balance Sheet equates to \$620,242, a decrease of \$117,376 from the previous financial year.

Although the Centre made a notable loss in the 2014-2015 financial year, the Centre is in a sound financial position.

Significant investment was made during the financial year on non-repeat items to drive sustainability measures for the Centre, including accreditation expenditure, and the related engagement of consultants and employees to implement these requirements.

We also engaged the employed services of a full-time counsellor during this period which is a non-repeat item for the new financial year.

Ongoing changes to government funding and structuring has meant somewhat unpredictable budgetary planning. This has resulted in a more subdued 2015-2016 budget passed by the committee, to ensure the Association remains financially viable, based on expected funding at this point in time.

Further diversification in financial reliance and service offerings of the Association are all continually investigated as part of our sustainable business model.

Congratulations to Gloria and staff for a year of proactive change within the Centre to further enable the future success of the organisation. Their dedication is greatly appreciated to ensure this organisation remains relevant and engaged within the Goldfields community.

I recommend that the Audited Financial Statements for 2014-2015 as presented be adopted by members.

Joselyn O'Dwyer – Business Precision

AUDITOR & FINANCIAL REPORT

Goldfields Womens Health Care Association Inc

Independent Auditor's Report to the Members

We have audited the accompanying financial report, being a special purpose financial report, of Goldfields Womens Health Care Association Inc (the association), which comprises the Statement by Members of the Committee, Income and Expenditure Statement, Statement of Financial Position, notes comprising a summary of significant accounting policies and other explanatory notes for the financial year ended 30 June 2015.

Committee's Responsibility for the Financial Report

The committee of Goldfields Womens Health Care Association Inc is responsible for the preparation and fair presentation of the financial report, and have determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act of Western Australia 1987 and is appropriate to meet the needs of the members. The committee's responsibilities also includes such internal control as the committee determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion


In our opinion, the financial report presents fairly, in all material respects, the financial position of Goldfields Womens Health Care Association Inc as at 30 June 2015 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Act of Western Australia 1987.

Goldfields Womens Health Care Association Inc
Independent Auditor's Report to the Members

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist Goldfields Womens Health Care Association Inc to meet the requirements of the Associations Incorporation Act of Western Australia 1987. As a result, the financial report may not be suitable for another purpose.

Signed on : 11 September 2015


P A LEIGHTON FCA

Goldfields Womens Health Care Association Inc
Income and Expenditure Statement
For the year ended 30 June 2015

	2015 \$	2014 \$
Income		
Funding - Health Department	268,949	191,725
Bookshop Sales	5	
Membership Fees	6,110	5,265
Donations	13,975	38,891
Counselling	12,166	16,270
Event Income	465	2,089
Rural In Reach Funding		36,364
Fundraising	29,088	20,217
Room Hire	20,126	13,853
Special Grants	34,633	34,633
Programme Fees	64,087	54,276
Special Grants	9,481	10,000
Youth Service		50
Catering Reimbursement	2,851	825
Accommodation And Travel Reimbursement	18	1,792
Workshops Income	4,383	
Interest received	5,542	5,008
Other income	316	15
Product Sales	286	1,552
Total income	472,480	432,824
Expenses		
Accounting Fees		418
Accreditation/Certification Fees	8,000	
Advertising And Promotion	21,459	25,742
Audit fees	3,400	3,062
Bad Debts	215	
Bank Fees And Charges	681	273
Bookkeeping/Admin	4,279	5,801
Consumables	1,561	1,399
Catering Expenses	4,757	2,261
Cleaning And Gardening	7,558	7,859
Clients Cancelled / DNA		165
Counsellor Fees		497
Consultants fees	17,403	
Counselling - General	9,710	9,805

The accompanying notes form part of these financial statements.

Goldfields Womens Health Care Association Inc
Income and Expenditure Statement
For the year ended 30 June 2015

	2015 \$	2014 \$
Depreciation - plant	9,802	9,617
Depreciation - other	1,975	2,548
Discounts Allowed		880
Donation	260	2,677
Equipment	3,535	467
Equipment Maintenance		99
Electricity & Gas	2,947	2,518
Event Expense	15,442	7,226
Promotional Expenses	1,123	
Fundraising	7,147	337
Gifts	113	266
Hire/rent of Plant & Equipment	8,730	3,043
Hire of Venue		77
Insurance	12,429	12,611
Programme Expenses	79,038	34,158
Massage Expenses		35,787
Long service leave		(472)
Medical Supplies	320	
M/V car - Fuel & oil	662	780
M/V car - Rego/Insurance	302	558
M/V car - Repairs	728	1,493
Provision For M/V Replacement	3,000	
Provision For Asset Replacement	18,000	12,000
Postage		985
Employee Entitlements	12,745	5,276
Printing & stationery	6,634	13,712
Rates & land taxes	807	668
Repairs & Maintenance - Building	1,107	888
Resources & Internet	7,151	4,372
Security	1,019	1,154
Staff Amenities	1,512	897
Staff Training/Education	2,185	4,565
Subscriptions	2,107	1,177
Sundry expenses		55
Superannuation	25,638	17,117
Telephone	6,759	6,920
Travel, accom & conference	4,148	5,972
Wages - Administration	114,279	76,325
Wages - Co-Ordinator	80,318	79,391

The accompanying notes form part of these financial statements.

Goldfields Womens Health Care Association Inc
Detailed Statement of Financial Position at 30 June 2015

	Note	2015 \$	2014 \$
Current Assets			
Cash Assets			
Beyond Bank		30,485	24,405
Community Reward Account		89,885	200,593
Petty Cash		500	500
Cash Tin		175	50
		<u>121,045</u>	<u>225,548</u>
Receivables			
Trade debtors		8,332	12,309
		<u>8,332</u>	<u>12,309</u>
Other Financial Assets			
Shares			4
			<u>4</u>
Total Current Assets		<u>129,377</u>	<u>237,861</u>
Non-Current Assets			
Inventories			
Building Extensions		37,241	37,241
Less Accumulated Depn		<u>(8,126)</u>	<u>(7,195)</u>
		<u>29,115</u>	<u>30,046</u>
Property, Plant and Equipment			
Buildings - independant value		272,900	272,900
Building Upgrades		210,849	186,467
Fixtures & Fittings		23,836	17,925
Less: Accumulated depreciation		<u>(8,941)</u>	<u>(7,085)</u>
Plant & equipment - at cost		99,542	95,166
Less: Accumulated depreciation		<u>(61,443)</u>	<u>(54,428)</u>
Motor vehicles - at cost		12,000	12,000
Less: Accumulated depreciation		<u>(5,198)</u>	<u>(3,223)</u>
		<u>543,545</u>	<u>519,722</u>

The accompanying notes form part of these financial statements.

Goldfields Womens Health Care Association Inc
Income and Expenditure Statement
For the year ended 30 June 2015

	2015 \$	2014 \$
Wages - Counsellor	65,156	30,968
Wages - NGALA	13,716	
Total expenses	589,856	434,393
Net Income over Expenditure	(117,376)	(1,569)

The accompanying notes form part of these financial statements.

Goldfields Womens Health Care Association Inc
Detailed Statement of Financial Position at 30 June 2015

	Note	2015 \$	2014 \$
Total Non-Current Assets		<u>572,660</u>	<u>549,768</u>
Total Assets		<u>702,037</u>	<u>787,629</u>
Current Liabilities			
Payables			
Unsecured:			
Trade creditors		<u>6,554</u>	<u>10,177</u>
		<u>6,554</u>	<u>10,177</u>
Current Tax Liabilities			
GST payable control account		892	1,389
Input tax credit control account		(455)	(1,576)
GST Control Account			1
Provision For M/V Replacement		<u>19,000</u>	<u>16,000</u>
		<u>19,437</u>	<u>15,813</u>
Provisions			
Provision For Asset Replacement		30,000	12,000
Super Payable		2,310	1,285
Provision For Annual Leave		15,743	7,493
Provision For LSL		814	772
Provision For S/L		6,924	2,472
Salary Sacrifice Mortgage		<u>12</u>	
		<u>55,803</u>	<u>24,021</u>
Total Current Liabilities		<u>81,795</u>	<u>50,012</u>
Total Liabilities		<u>81,795</u>	<u>50,012</u>
Net Assets		<u>620,242</u>	<u>737,618</u>

The accompanying notes form part of these financial statements.

Goldfields Womens Health Care Association Inc
Detailed Statement of Financial Position at 30 June 2015

	Note	2015 \$	2014 \$
<hr/>			
Accumulated Funds			
Opening Balance		737,618	737,036
Extraordinary Adjustment			2,150
Net Income over Expenditure		<u>(117,376)</u>	<u>(1,569)</u>
Total Accumulated Funds		<u>620,242</u>	<u>737,618</u>

The accompanying notes form part of these financial statements.

Our Volunteers, Partners & Sponsors

The GWHCA could not continue to provide such a valuable service without the support in form of volunteering, donations and in-kind services that we receive year after year.

Thank you for your time and tireless effort and enthusiastic support of the GWHCA team

Volunteers	Supporters in Community & Donations
○ Alicia Pumphrey	○ Addlife Physiotherapy
○ Ayla Varley	○ Beyond Bank
○ Barbara Cafagna	○ CID Modelling Agency
○ Chloe Merna	○ Dean Connell – Zumba Gold
○ Chris O'Brien	○ Essence of Spirit –Reiki
○ Dean Softley	○ Goldfields Ladies Golf Committee
○ Des Steel	○ Goldfields Physiotherapy
○ Diane Forster	○ Goldfields Revitalise
○ Dorothy McCreed	○ Goldfields Tri Club
○ Erin Harvey	○ Goldfields Women's Refuge
○ Eshe' Christie	○ Headspace -Kalgoorlie
○ Esther Roadnight OAM	○ Hormone Hoedown Committee
○ Heather Lavery	○ Inner Wheel Kalgoorlie-Boulder
○ Helen Osmetti	○ Inspired Life –Kalgoorlie
○ Holly Phillips	○ Kalgoorlie Boulder Chamber of Commerce & Industry
○ Jan Webster	○ Kalgoorlie Boulder Race Club
○ Jay Lassie	○ Kalgoorlie Central Playgroup
○ Jo Normington	○ Kinesiology with Kate Yates
○ Karen Thomas	○ Ladies Luncheon Race Round Committee
○ Kathryn Paynter	○ NGALA
○ Lance McGregor	○ Nicole Wade – Perinatal Counselor
○ Lin McQueen	○ Personal Growth with Iris Haynes
○ Louise Leopold	○ Plaza Medical Centre
○ Lyn Hazelton	○ South Kalgoorlie Primary School Canteen
○ Maria Wilson	○ Stage Left Troupe
○ Melany Hall	○ Sweet Success PT
○ Michelle Leahy	
○ Rebekah Moyle	
○ Rose Bullough	
○ Sandra McMahon	
○ Sue Astill	
○ Tanya Kemp	
○ Tony Marchegiani	
○ Velicia Le Tang	
○ Wendy Duncan MLA	

