

# ANNUAL GENERAL MEETING REPORT 2016



Goldfields Women's Health Care Association Inc.

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# Management Committee for the year 2015-2016

Chairperson	Chloe Merna
Vice Chairperson	Antoinette Fedele (to April 2016)
Secretary	Rose Bullough ( to March 2016)
Treasurer	Samantha Duddy
Committee Member	Jo Normington
Committee Member	Pamela Martin
Committee Member	Glenice McGinty
Committee Member	Lin McQueen- Henderson
Committee Member	Tanya Kemp
Committee Member	Chris OBrien (to May 2016)

Auditor

Pat Leighton & Associates



## **ABOUT US**

Goldfields Women's Health Care Centre (GWHCC) is almost in its thirtieth year of operations, during which time the organisation has grown and evolved to become an established part of the Goldfields community. The initial vision was to provide health information for women, however three decades on and the plan has long developed to include health clinics, support groups, information seminars, community events and a range of well-being and alternative health services. While the journey has not always been smooth sailing, the resilience and strength of the organisation has meant challenges were overcome and the organisation continues to remain successful in delivering health services.

Having experienced ongoing stability over the past several years, the organisation is at a point where is can review its current situation and assess where is needs to be into the future to remain relevant and support women and their families' health and wellbeing needs. The strategic planning process has identified a number of areas that the Centre would benefit from with focus, including areas that contribute to the community and also within, the crucial element to the plan is that the organisation be strategic in assessing its next move, recognising that different steps will in turn bring differing results, some of which may be better than others.

## **Our Mission**

The Goldfields Women's Health Care Centre advocates, promotes and supports services for women and families to improve their health and well-being

## **Our Vision**

By 2020 Goldfields Women's Health Care Centre will be at the forefront in delivering an extensive range of diverse and valued services that support the health care, well-being and individual growth of Goldfields women and their families.

## Governance

Goldfields Women's Health Care Centre is governed by a Management Committee elected by the members of the Association at the annual general meeting. The Management Committee consists of four office bearers, being a Chairperson, Vice Chairperson, Secretary and Treasurer, and six ordinary committee members.

The Management Committee governs in accordance with the following, as varied from time to time:

- GWHCA Inc Constitution
- GWHCA Inc Committee Policies and Guidelines
- GWHCA Inc Strategic Plan

Further, the Management Committee is bound by various State and Federal statutes and compliance obligations determined by the Association's funding agencies.

## Values

Exceptional Quality Service	We pride ourselves in providing a friendly, supportive and efficient service, understanding of our diverse client's needs.
Human Dignity	Inclusiveness, equality and respect are our guiding values when working with our community, stakeholders and each other.
Integrity	Integral to all aspects of our organisation and culture, we embrace honesty, trust and authenticity
Professional and Confidential	Confidentiality, responsibility and commitment are paramount to us in delivering a credible and professional service
Strategic Partnerships	Critical to our success, we continually seek to pursue effective stakeholder relations, communications and collaborations
Leadership	Through innovative thinking, flexibility and proactivity we promote organisational and community growth





International Womens' Day-10 March 2016 #PledgeForParity Boulder Town Hall

# **CENTRE STAFF**

Gloria Moyle	Chief Executive Officer
Carmen Tieri	Office Coordinator Officer
Maria Marchegiani	Finance Officer
Jill Steel	Administration/Membership Officer

## **ALLIED HEALTH STAFF**

Erin Harvey	Western Australian Country Health Services
Gabi Fuchs	Western Australian Country Health Services
Nicole Wade	360 Community

# **RESIDENT SERVICE PROVIDERS**

Tanya Kemp	Goldfields Revitilise
Nicole Wade	Perinatal Counsellor
Iris Haynes	Personal Growth Workshop Facilitator



Welcome to the Goldfields Expo Feb 2016

## **PRESIDENTS REPORT**

## Goldfields Women's Health Care Centre

#### **Presidents Address**

Welcome all, to the 29<sup>th</sup> GWHCC Annual General Meeting.

2015/2016 has been a time of huge change for the Goldfields Women's Health Care Centre, along with the Health Sector in general; we have seen a change in government that has threatened funding across the board and have gone from being noted as a preferred provider for the Goldfields, to soon having to go to open tender in competition with our own Health Care Services across the state. This has given the organisation and the board a lot of work to do in terms of ensuring the Centre is able to, not only compete, but outshine those larger organisations in the Metro to ensure that we are guaranteed to secure that funding in the future. Some of the more notable processes that have been completed are;

- An overhaul of the Constitution, which was approved by the members in July;
- Beginning the process of Quality Accreditation to be completed in February 2017;
- Contracting for Outcomes rather than Outputs;
- Reviewing staff roles and updating these to reflect the work performed;
- Reviewing the Federal Award that GWHCC operate under, and;
- Updating all computer systems, website and branding (to begin very soon).

I'd like to take this opportunity to personally acknowledge all of our brilliant volunteers and the commitment of our fantastic staff team that are working tirelessly to ensure a smooth transition through this period. We are also very aware that we cannot provide the services we do without the help and support of our partners, both formal and informal within Kalgoorlie and its surrounds and thank those that have joined us today. Should you wish to view our strategic, operational plans and the amended constitution you can do so on the Website.

The Goldfields Women's Health Care Centre has also had some very exciting and special events occur over the past 12 months, with a visit from Her Excellency, Governor Kerry Sanderson AO who thoroughly enjoyed meeting the members, the Infantastic group and being made an honorary life member of the organisation. Our International Women's Day events- a week packed with entertainment, sharing of lived experiences and also the immense talent from the women of the Goldfields demonstrated how wonderfully diverse, resilient and inspiring the ladies within our region are.

As we make our way into our 30<sup>th</sup> year, we look forward to celebrating with you all by bringing you programs that you, the members want. We look forward to presenting our new look and IT footprint and to showcasing the work of all of our staff and volunteers from our founders to the present day.

Finally I'd like to thank Gloria, Carmen, Maria, Jill, Alinka, Susan ,Lizette, Lana Nicole Wade, Iris Haynes, Plaza Medical, Gaby and WACHS, GRSI, Goldfields Revitalise and the Board for all of their efforts this year, once again going above and beyond to provide a fantastic group of services for our

membership. Nen

Chloé Merna

President

# **CEO's REPORT**

As you are no doubt aware the past year has simply flown by. It has been a turbulent time in the Goldfields community with the womens health sector going through state wide reform particularly in the areas of access to services in remote areas, fragmentation and lack of access to specialist services. The Goldfields Womens Health Care Centre (GWHCC) has sought clarity with its purpose, direction and accountability with its ongoing commitment to being an organisation that is totally transparent and accountable.

We have embraced continuous improvement practice, developed new policies and procedures to ensure that we achieve Quality Assurance in February 2017. Our projects and initiatives have identified that gender and remoteness are two very important social determinants in the health and wellbeing of our community. GWHCC has joined forces with other womens health centres statewide to develop a more unified arrangement ensuring women in the Goldfields have a voice and input on strategic priorities and initiatives. The many supportive and beneficial partnerships such as the provision of our Well Women's Clinics with Western Australian Country Health Service (WACHS), Peri natal counselling with 360 Health and Community and with Nicole Wade Mental Health Clinician will continue. After introducing a Womens Clinic with Plaza Medical last November we are thrilled at the uptake and that this synergy will continue in 2017. The Goldfields Rehabilitation Services Inc has engaged in a collaboration with providing a Counsellor for our Unplanned Pregnancy and General Counselling clinics which will continue to grow in the coming year.

While the past year has brought us many good opportunities we have also said good bye to Kate Yates-Kinesiology and Tanya Kemp and her Goldfields Revitilise team who have relocated to their own premise. I would like to wish them well and thank them for their dedication to the GWHCC.

Unfortunately to uncertain funding with NGALA and low consumer numbers, despite all the hard work and dedication our "Shining Stars" supported play group ceased in September, we are aiming at securing an alternative source of funding to reinvigorate this group as this is identified as a gap. Our staff members Alinka Spencer and Susan Duff are taking a break will until we source a more permanent solution.

To date we have been successful in securing a Womens Grant to provide a "She the One" return to work program through WALGA, IT and Communications Grant from Lotteries West to upgrade our equipment and revamp our electronic footprint.

The highlight of the year was being able to host her Excellency Kerry Sanderson AC OA Governor of Western Australia for lunch where she participated in an Infantastic workshop, met with many of our members and stakeholders and became an honorary member of the GHWCC.

The GWHCC was once again recognized in the KBCCI Business Awards as a Community Group nominee which reinforces that our exceptional health promotion and community engagement has continued to be one of our greatest strengths in 2015-2016. International Womens Day showcased a week of inspirational women of all generations sharing their stories with guest speaker and Para -Olympian Priya Cooper reminding us to rise up and Pledge for Parity!

Looking forward as we approach our 30<sup>th</sup> year I am privileged to be able to lead this astonishing organisation to reach its mission to "advocate, promote and support services for women and families to

improve their health and well-being. "This is not a task I could do without the unwavering support of in my opinion the most amazing team of women in the Goldfields: - Carmen, Maria, Jill, Chloe and the Management Committee our dedicated volunteers; Tony Marchegiani, Jan Webster, Dorothy Mc Creed and Rebekah Moyle;-Our Service Providers: Nicole, Gabi, Iris, Louise, Caroline, Paula from GRSI and Dr Kylie Sterry and the Plaza Medical Team.

Gloria Moyle Chief Executive Officer



## White Ribbon Day -November 2015

# The Governors Visit to the GWHCC -May 2016



## **TREASURERS REPORT**

#### Treasurer's Report for GWHCC AGM - October 2016

The financial statements of the Goldfields Women's Healthcare Centre have been audited by Pat Leighton and found to be a fair representation of the financial position of the Centre. There were no issues raised during the course of the audit

The Centre has recorded a small deficit of \$21,089 for the year ended 30 June 2016. This deficit is almost entirely represented by provisions for motor vehicle and asset replacement of \$21,000. The Board considers it prudent financial management to make such provision for future expenditure on capital items. If you add back the provisions for asset replacement, the Centre has essentially broken even. This reflects the nature of the organisation. We are not here to make a profit but to provide a service and we should be expending our funds in the provision of that service.

I would note that membership fees are up 175% on the previous year; this is a very positive reflection on the organisation. Donations and fundraising income are significantly down on the previous year but the Goldfields region has seen some difficult economic times and this has made it harder for community organisations to attract these types of income.

Our expenditure has not changed significantly from the previous financial year. The reduction in wages from the cessation of counselling services was expended in providing other service programmes.

At the end of 2016, the Centre has current assets (mostly cash in the bank) of \$133,563. This is sufficient to meet the current liabilities of \$96,378. The liabilities include a provision of \$70,000 for asset replacement so excluding that the current liabilities figures is \$23,378. Our current ratio is 1.38:1, which is considered healthy.

The Board has put considerable effort into the budget forecasts for the forthcoming year and to the ongoing monitoring of our financial situation. I would like to thank all the Board members for giving up their time for some long meetings. We are mindful that the entire not-for-profit sector is operating in an environment of reduced funding availability, and therefore we face increased competition for the funds that are available. We have taken a conservative approach in our planning whilst still trying to deliver the best service that we can for our members.

I would also like to thank Gloria, the Centre staff and Joselyn from Business Precision who have been very supportive of me while I have become familiar with the finances and operations of the organisation.

Samantha Duddy Treasurer

## **AUDITOR & FINANCIAL REPORT**

# Goldfields Women's Health Care Association Inc

We have audited the accompanying financial report, being a special purpose financial report, of Goldfields Women's Health Care Association Inc (the association), which comprises the Income and Expenditure Statement, Statement of Financial Position, notes comprising a summary of significant accounting policies and other explanatory notes for the financial year ended 30 June 2016.

#### Committee's Responsibility for the Financial Report

The committee of Goldfields Women's Health Care Association Inc is responsible for the preparation and fair presentation of the financial report, and have determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act of Western Australia 1987 and is appropriate to meet the needs of the members. The committee's responsibilities also includes such internal control as the committee determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of Goldfields Women's Health Care Association Inc as at 30 June 2016 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Act of Western Australia 1987.

### Goldfields Women's Health Care Association Inc Independent Auditor's Report to the Members

### Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist Goldfields Women's Health Care Association Inc to meet the requirements of the Associations Incorporation Act of Western Australia 1987. As a result, the financial report may not be suitable for another purpose.

Signed on: 02 September 2016

son Jone Shuling P A LEIGHTON FCA

## Goldfields Women's Health Care Association Inc Income and Expenditure Statement For the year ended 30 June 2016

	2016 \$	2015 Ş
Income		
Funding - Health Department	276,632	268,949
Bookshop Sales		5
Membership Fees	10,690	6,110
Donations	3,077	13,975
Counselling	8,350	12,166
Event Income	505	465
Fundraising	1,511	29,088
Room Hire	32,225	20,126
Special Grants		34,633
Programme Fees	188,099	64,087
Special Grants	15,680	9,481
Catering Reimbursement	1,705	2,851
Accommodation And Travel Reimbursement		18
Workshops Income		4,383
Interest received	6,037	5,542
Other income	1,977	316
Product Sales		286
Total income	546,488	472,480
Expenses		
Accreditation/Certificatiion Fees		8,000
Advertising And Promotion	14,043	21,459
Audit fees	3,250	3,400
Bad Debts	140	215
Bank Fees And Charges	1,288	681
Bookkeeping/Admin	5,596	4,279
Consumables	2,583	1,561
Catering Expenses	4,624	4,757
Cleaning And Gardening	7,609	7,558
Consultants fees	882	17,403
Contract payments	2,391	
Counselling - General	22,534	9,710
Courselling Susanistan	400	
Counselling - Supervision	400	

## Goldfields Women's Health Care Association Inc Income and Expenditure Statement For the year ended 30 June 2016

	2016 \$	2015 \$
Depreciation - other	1,530	1,975
Donation	689	260
Equipment	1,678	3,535
Electricity & Gas	3,260	2,947
Event Expense	1,638	15,442
Promotional Expenses		1,123
Fundraising		7,147
Gifts	1,565	113
Hire/rent of Plant & Equipment	8,698	8,730
Insurance	9,756	12,429
Programme Expenses	178,194	79,038
Shining Star Expenses	3,047	
Medical Supplies	75	320
M/V car - Fuel & oil	848	662
M/V car - Rego/Insurance	594	302
M/V car - Repairs	1,007	728
Provision For M/V Replacement	3,000	3,000
Provision For Asset Replacement	18,000	18,000
Employee Entitlements	(6,615)	12,745
Printing & stationery	4,469	6,634
Rates & land taxes	745	807
Repairs & Maintenance - Building	1,412	1,107
Resources & Internet	3,756	7,151
Security	1,142	1,019
Staff Amenities		1,512
Staff Training/Education	3,825	2,185
Subscriptions	4,147	2,107
Superannuation	20,299	25,638
Telephone	7,011	6,759
Travel, accom & conference	1,253	4,148
Wages - Administration	103,860	114,279
Wages - Co-Ordinator	85,063	80,318
GWHCC Programs & Workshops	494	
Wages - Counsellor	13,644	65,156
Wages - NGALA	14,993	13,716
Total expenses	567,577	589,856
Net Income over Expenditure	(21,089)	(117,376)

## Goldfields Women's Health Care Association Inc Income and Expenditure Statement - NGALA For the year ended 30 June 2016

	2016 \$	2015 Ş	
Income			
Donations		132	
Special Grants	10,680	9,481	
Total income	10,680	9,613	
Expenses			
Advertising And Promotion		300	
Consumables		304	
Catering Expenses		161	
Event Expense		187	
Programme Expenses		519	
Shining Star Expenses	3,047		
Printing & stationery		20	
Resources & Internet		180	
Staff Training/Education	36	73	
Superannuation	1,258	1,173	
GWHCC Programs & Workshops	166		
Wages - NGALA	14,993	13,716	
Total expenses	19,499	16,633	
Net Income over Expenditure	(8,819)	(7,019)	

## Goldfields Women's Health Care Association Inc Detailed Balance Sheet as at 30 June 2016

	Note	2016 \$	2015 \$
Current Assets			
Cash Assets			
Beyond Bank		24,899	30,485
Community Reward Account		100,425	89,885
Petty Cash		731	500
Cash Tin		50	175
Petty Cash - Beyond Bank		50	
	-	126,154	121,045
Receivables			
Trade debtors		510	8,332
	-	510	8,332
Current Tax Assets			
GST payable control account		(2,185)	(892)
nput tax credit control account		9,083	455
	_	6,899	(437)
iotal Current Assets		133,563	128,940

### Goldfields Women's Health Care Association Inc Detailed Balance Sheet as at 30 June 2016

	Note	2016 Ş	2015 Ş
			<b>t</b>
Non-Current Assets			
nventories			
Building Extensions		37,241	37,241
less Accumulated Depn		(9,057)	(8,126)
	_	28,184	29,115
Property, Plant and Equipment			
Buildings - independant value		272,900	272,900
Building Upgrades		210,849	210,849
Fixtures & Fittings		23,836	23,836
ess: Accumulated depreciation		(10,795)	(8,941)
Plant & equipment - at cost		99,542	99,542
ess: Accumulated depreciation		(67,819)	(61,443)
Aotor vehicles - at cost		12,000	12,000
ess: Accumulated depreciation		(6,728)	(5,198)
	-	533,785	543,545
otal Non-Current Assets	-	561,969	572,660
otal Assets	-	695,532	701,600

### Goldfields Women's Health Care Association Inc Detailed Balance Sheet as at 30 June 2016

	Note	2016 Ş	2015 \$
Current Liabilities			
Payables			
Unsecured:			
Trade creditors		5,461	6,554
	-	5,461	6,554
Current Tax Liabilities			
Provision For M/V Replacement		22,000	19,000
Amounts withheld from salary and wages		2,558	
	-	24,558	19,000
Provisions			
Provision For Asset Replacement		48,000	30,000
uper Payable		1,493	2,310
Provision For Annual Leave		11,382	15,743
rovision For LSL		856	814
rovision For S/L		4,628	6,924
alary Sacrifice Mortgage	_		12
	_	66,360	55,803
otal Current Liabilities	-	96,378	81,357
otal Liabilities	-	96,378	81,357
let Assets	-	599,154	620,242
Accumulated Funds			
Opening Balance		620,242	737,618
let Income over Expenditure		(21,089)	(117,376
otal Accumulated Funds	_	599,154	620,242

## **Our Volunteers, Partners & Sponsors**

The GWHCC could not continue to provide such a valuable service without the support in form of volunteering, donations and in-kind services that we receive year after year.

Thank you for your time and tireless effort and enthusiastic support of the GWHCC team

Volunteers	Supporters in Community & Donations
Alinka Spencer	Addlife Physiotherapy
Antoinette Fedele	Aboriginal Family Law Service
Chloe Merna	ACME Computers
Chris O'Brien	Carers WA
Cathy Reeves	City of Kalgoorlie-Boulder
Dean Softley	Goldfields Revitilise
Des Steel	Goldfields Rehabilitation
Dorothy Mc Creed	Goldfields Tri Club
Eshe' Christie	Goldfields Women's Refuge
Glenice McGinty	Gift of Green
Jan Webster	Inner Wheel Kalgoorlie-Boulder
Jill Steel	Inspired Life –Kalgoorlie
Jo Normington	Kalgoorlie Boulder Chamber of Commerce & Industry
Lizette Landsdown	Kalgoorlie Central Playgroup
Lance McGregor	Kinesiology with Kate Yates
Lin McQueen	Ladies Luncheon Race Round Committee
Louise Leopold	Pam Foulkes-Taylor Cancer Council WA
Melany Hall	Lifeworx -Jenny Gleeson
Pamela Martin	Oasis Leisure Centre
Maureen Duddy	Nicole Wade – Counselor
Rebekah Moyle	NGALA
Rose Bullough	Personal Growth with Iris Haynes
Samantha Duddy	Plaza Medical Centre
Susan Duff	West Australia Country Health Services WACHS
Tony Marchegiani	