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Goldfields Women's Health Care Centre

# Annual Report

2021



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[www.gwhcc.org.au](http://www.gwhcc.org.au) / (08) 9021 8266 / [cso@gwhcc.org.au](mailto:cso@gwhcc.org.au) /





## About Us

*The Goldfields Women's Health Care Centre (the GWHCC) is an essential part of the Goldfields community.*

The initial GWHCC vision was to provide health information to women, and now this includes the provision of health clinics, counselling, support groups, information seminars, community events and a range of well-being and alternative services to women and their families in the Goldfields region.

The GWHCC was founded and has continued to operate due to the resilience and strength of the entire organisation base.

## Our Vision

*We will be at the forefront in delivering an extensive range of valued services that support the health and wellbeing of women and their families.*

## Our Mission

*We will provide valued services to support women and their families to improve their health and wellbeing.*

## Our Values

*We value trust, respect, confidentiality, honesty, professionalism, integrity and innovation in servicing women and their families.*

# Governance

The GWHCC is governed by a Management Committee elected by the members of the Association at the Annual General Meeting.

The Management Committee consists of four office bearers being the President, Vice President, Secretary and Treasurer, and four ordinary committee members.

The Management Committee governs in accordance with the GWHCA Constitution, Human Resources Policy Manual, Committee Policies and Guidelines, and Strategic and Operational Plan.

The Management Committee is bound by various State and Federal statutes and compliance obligations determined by the Association's funding agencies.

## 9

### COMMITTEE MEMBERS

Our Committee is composed of nine women ranging from a diversity of culture, age, occupation, and other factors.

## 100%

### LOCAL REPRESENTATION

100% of our Committee are Goldfields locals - ensuring that GWHCC services are appropriate to the community.



# 2020/21 Board



**Jillian Menhennett**  
Acting President



**Elise Wheadon**  
Treasurer



**Lillian Walters**  
Secretary



**Ainslee McAlinden**  
Board Member



**Maureen Duddy**  
Board Member



**Denise Roberts**  
Board Member



**Sarah Nickson**  
Board Member



**Jennifer Thomas**  
Board Member



**Dinushi Dias**  
Board Member

**Bookkeeper**  
BUSINESS PRECISION

**Auditor**  
AUDIT PARTNERS AUS

**IT Support**  
ACME COMPUTERS

# Centre Staff



**Gloria Moyle**  
Chief Executive Officer



**Amy Astill**  
Operations Coordinator



**Carmen Tieri**  
Clients Services Officer



**Raven Iosia**  
Clients Services Officer



**Marli Heke**  
Counsellor



**Samantha Bell**  
Counsellor

# Resident Service Providers



**Nicole Wade**  
Infant and Perinatal  
Counsellor



**Dr Jennifer Sudbury**  
GP - Well Women's  
Clinic

**Dr Paula Kearns**  
Rural Clinical School GP  
Clinic

**Dr Elena Ghergori**  
WACCP Grant Clinic and  
information seminars

**Di Rowan**  
Goldfields Physio

# 2021 AGM Agenda

## Goldfields Women's Health Care Association Inc. Annual General Meeting

*Thursday 18th November 2021*

*6:00pm for a 6:15pm start*

*15 Dugan Street, Kalgoorlie WA*

1. Welcome by Acting President Jillian Menhennett
  2. Apologies
  3. Confirmation of 2020 AGM Minutes
  4. President's Report
  5. CEO's Report
  6. Treasurer's Report
  7. Audit Report and Financial Statement
  8. Appointment of Auditor for 2021/2022
  9. Member vote in the Constitution amendments review, as per the Associations Incorporations Act 2015
  10. Election of Office Bearers
  11. Closing
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# 2020 AGM Minutes

## Page 1



**Goldfields Women's Health Care Centre**  
33<sup>rd</sup> Annual General Meeting 2020 Minutes  
Held at GWHCC Conference Room

	Actions	
<b>1) Open:</b>	CEO opened meeting at 6.05pm Acknowledgement of Country Acknowledgement of Life Members	
<b>2) Attendance:</b>	Ali Kent (AK) Gloria Moyle (CEO) Amy Astill (AA) Hayley Selleck (HS) Sarah Nixon (SN) Diane Nazzare (SN) Silda Dacarray (SD) Karen Thomas (KT) Kateryna Nikolaryjenko (KN) Dinushi Dias (DD) Denise Roberts (DR) Jo Normington (JN) Samantha Duddy (SD) Lillian Walters (LW) Ainslee McAlinden (AM) Jennifer Thomas (JT)	
<b>3) Apologies:</b>	NIL	
<b>4) President's Report</b>	Respects to First Nations' Peoples Thank you to staff. Acclaim as a great community organisation, progress with services and progress, successful IWD event	

Endorsed:

# 2020 AGM Minutes

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	<p>Work under COVID and Lockdown,- programs and classes were cancelled but the Centre stayed open and we retained our staff, 2020/2023 planning.</p> <p>Partnerships with Local Organisations.</p> <p>Fundraising.</p> <p>The work of our Centre Doctor</p> <p>Thank you to the Board members</p> <p>Special Thanks to Samantha Duddy 7years as Treasurer</p> <p>Special Thanks to Jo Normington</p> <p>Life Membership conferred on Sam &amp; Jo</p>	
<p><b>5) CEO's Report:</b></p>	<p>An unprecedented year with so many changes.</p> <p>Retirements.</p> <p>IWD last event before COVID.</p> <p>Modified services.</p> <p>Client's with complex need were still seeking support</p> <p>Determination to ensure GWHCC was representative of the women of the Goldfields.</p> <p>Pursuing business and stakeholders in the Goldfields.</p> <p>Unwavering support of Lithe Board &amp; the staff</p> <p>A challenging and rewarding year</p>	
<p><b>6) Minutes</b></p>	<p><b>Moved:</b> Ainslee McAlinden</p> <p><b>Seconded:</b> Denise Roberts</p>	

Endorsed:



# 2020 AGM Minutes

## Page 3



<p><b>7) Treasurer's Report</b> Samantha Duddy</p>	<p>As attached Samantha Duddy resigned as the Treasurer</p>	<p><b>Moved:</b> Samantha Duddy <b>Seconded:</b> Jenny Thomas</p>
<p><b>8) Board Positions</b></p>	<p>2 member positions were vacated 2 nominations were received prior to the meeting. 2 Board members were up for renewal  Elise Wheadon was accepted as Treasurer Denise Roberts was accepted for renewal Samantha Duddy was accepted for renewal. Sarah Nickson, a team member at Centrecare and a 5yr Kalgoorlie resident, was accepted as a board member  Dinushi Dias was accepted as a board member No dissent.  Ali welcomed new members.</p>	
<p><b>9)</b></p>	<p><b>Meeting Closed: 6.43 pm</b></p>	

Endorsed:

# President's Report

## Ali Kent MLA - resigned March 2021

When I joined the Board of the Goldfields Women's Health Care Centre three years ago, I honestly had no idea of the enormous role the organisation played in the community. I learnt fast though!

I was blown away by how many clients used the Centre on a continually basis and how much support Gloria and the staff provide to every single person that walks through the door of the Pink House - or through phone or email.

Women (mostly), seeking appointments, support, sometimes a shoulder to cry on or just someone to hear their story.....the list is endless and the help that the GWHCC provides is priceless.

When I was in the Goldfields community, wherever I went as President, people knew the Centre. Your wonderful reputation reaches far and wide.

My time spent as President was one of the most memorable of my life. From fundraising and advocacy - to meetings and fun. I was humbled and grateful to have been given the opportunity to be President of this great organisation.

It was with such sweet sorrow that I had to stand down in March, but I am thrilled to have been able to fund a permanent GP for the GWHCC. I know how important this is and how many women it will help.

My thanks go to the Board that supported me for the last three years. To the staff, you are the best and it's truly been a pleasure working with such an amazing team.

Finally - to the phenomenal Gloria Moyle. You are an incredible woman. I am in awe of the work you do for this community. The Goldfields Women's Health Care Centre is a magnificent organisation and to everyone involved, please know you are valued and appreciated.

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# President's Report

This year has been big for the little pink house in Dugan Street with Gloria and the staff building relationship with the whole of the Goldfields. GWHCC has started offering counselling services out in Kambalda every fortnight and only recently they travelled up to Leonora to take part in GIHO Women's Day and then out further to Laverton to make connection and build a relationship with One Tree Crisis Intervention Services. This outreach will help with ensuring women in these communities have access to cervical screening and a women's doctor to assist with many areas for these communities. I am looking forward to seeing how the GWHCC further outreaches to these communities and the support they can offer the women there who haven't been able to access essential health services for a long time, or ever before.

International Women's Day saw many women join on the lawn at the KBRC to listen to Dr Ann O'Neill, Sabina Shugg, Reverend Dr Elizabeth Smith, Laura Dwyer and Rowena Leslie take us all on a powerful journey of their paths in life - which after listening to their inspiring talks, we all took much away to use and inspire us in everyday life. The following morning, women of the Goldfields joined again for IWD to share breakfast with Dr Ann O'Neill and another inspiring talk. It was lovely to contact with many women together in one room.

The last half of 2021 has seen two big announcements with the GWHCC taking on the Sexual Assault Support Service and then the announcement that we will receive funding for 4 years to provide our Well Women's GP Clinic: which in these times is much needed to ensure women can all access essential health checks with minimal waiting periods. These announcements have also seen the need for us to increase our staff and we have been fortunate to have Sam Bell and Raven Iosia join the team at GWHCC.

The Centre, during the year, has supported so many different women in our community and I'm so proud of our big achievements. It is also when I have written down what we have delivered that the true value of what we do at the GWHCC for the whole community is shown.

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From our yoga and pilates classes, to Thrivers and Survivors Cancer Support Group, Peer to Peer Network, Dress for Success collaborations to help women become job-ready, the Carers WA partnership and the carer gateway and many more great programs and collaborations.

Our Centre is supported by the amazing staff from our client services team, counsellors, and operations coordinator – who, over the last year, have had to adapt with our new ‘COVID-normal’ coming to our service, life, and community. This is all overseen by one of the most dedicated CEOs in the community, Gloria, who has guided the GWHCC, staff and the board with passion, vision and dignity. A simple ‘thank you’ to her will never be enough and I look forward to the year ahead with the Centre growing and our new funding coming through.

Lastly, I would like to extend a big thank you to Ali Kent, our president till earlier this year when she was elected as our state member. Even though she has stepped down from the role, she has continued to champion the GWHCC and make sure we are on the radar at state level.

I would also like to extend a thank you to Ainslee McAlinden for stepping up as president and who will continue on the board of the GWHCC for the benefit of all women of the Goldfields. To all of our board members - thank you for contribution to the GWHCC over the course of this year.

We will all look forward the next twelve months and the great changes ahead for the Goldfields Women’s Health Care Centre.



**Jillian Menhennett**  
President

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# CEO's Report

The last 12 months has certainly been extremely rewarding for the GWHCC as all of our services have had a notable increase in demand; however, I am particularly proud to say that we have diversified and grown our programs to meet the ever-changing needs of women in our community.

2021 has brought us so many opportunities resulting in the expansion of our dynamic team.

Carmen Tieri has come out of retirement and has taken on the role of Client Services Officer.

The appointment of the GWHCC as preferred provider for the Sexual Assault Support Services (SASS) by the Department of Health - Women and New Born services generated a need for another Counsellor who specialises in complex needs. We are so very pleased to have had Samantha Bell take on this role in May.

Our most recent addition to the GWHCC is Raven Iosia who joined the Client Services team in September. Raven is another excellent addition to our dynamic and capable team.

March brought us a new format for International Women's Day, taking into account all of the strictest COVID-19 requirements, to produce an amazing evening under the stars on the lawn at the Kalgoorlie-Boulder Race Course. Perth based Dr Ann O'Neil – Founder of Angel Hands, Our Watch Ambassador, a Patron of Waratah Women's Refuge and Australia Day Ambassador 2016 - was our inspirational Keynote speaker, joined by local women who have chosen to challenge the norms of gender equality and excel in their chosen fields. Spirits were not dampened since the pandemic: in fact, the pursuit to connect communities to collaboratively forge positive change for women in the Goldfields is stronger than ever!

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The ever-changing landscape meant that we continued to adapt the provision of services to suit the new normality of society however; we were determined to support our clients with complex needs, particularly during such uncertain times.

After many years of lobbying for funding to reinstate our Well Womens GP Clinic, our appeals were heard and answered with the State Government announcing \$1.8 million dollars over 4 years in September 2021.

We could not have done this without the support and unwavering commitment to Womens health and wellbeing in the Goldfields from newly elected Member for Kalgoorlie-Ali Kent. It was her time as President that exposed her to the disparity of funding for gender specific community based services.

I would like to take this opportunity to personally thank Past President Ainslee McAlinden and Acting President Jillian Menhennett for stepping up to support the leadership of the GWHCC over the past year. The Board and the remarkable team who's dedication to the organisation and women in our great community is unwavering.

**Gloria Moyle**

Chief Executive Officer



# Treasurer's Report

Unfortunately as the first year as Treasurer I must report that the centre has reported a loss of \$46,919 for the financial year. This is due to a rise in expenses and a delay in government funding being received by the centre. The budget was set at a time where the future was very uncertain and was too conservative for the influx of demand for the centre.

This year to comply with new not for profit regulations the board voted to change the external auditor of the financial report. Unfortunately their report will not be available for the AGM.

Our cash balances have decreased from \$191,508 to \$154,252 as at 30 June 2021. The cash position after liabilities was \$26,238 as of 30 June 2021. Our ratio of current assets to current liabilities (excluding provision for asset replacements) is 3.9:1. This means that we have sufficient cash and current assets to pay our debts.

This year has been a massive one for the Centre. Winning some major contracts, forming strong corporate alliances and being granted \$1.8million dollars of funding from the WA Government, the future looks very bright and strong for the next financial year.

Expanding services will ensure the best utilisation of resources and ensures the GWHCC remains top of mind for holistic care for women in the Goldfields. I would like to thank the staff and CEO for all their tireless work and advocacy over the past year and my fellow Board members who continued to use technology to connect and socially distance at times to conform with our new COVID norm.



**Elise Wheadon**

Treasurer

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17<sup>th</sup> November 2021

The Management & Committee  
Goldfields Women's Health Care Association Inc. (GWHCC)  
15 Dugan Street  
Kalgoorlie WA 6430

Via email to: [ceo@gwhcc.org.au](mailto:ceo@gwhcc.org.au)

To the Management & Committee,

**Unaudited Management Profit & Loss and Balance Sheet for the 2020-21 Financial Year**

As per your request, we provide the abovementioned items to the GWHCC for the purposes of presenting a financial summary at the Annual General Meeting (AGM) to be held 18<sup>th</sup> November 2021.

Business Precision reviews and prepares the management reports for the committee monthly and therefore can provide a set of unaudited and unadjusted accounts for the 2020-21 financial year.

As we are not auditors, we cannot provide an audited set of financial statements for the specified period for the organisation, and the audit is currently underway by the appointed auditors.

When the audited financial statements are available, the Committee will be required to review and accept them.

***Assurance Disclaimer***

This engagement is not an assurance engagement, we are not required to verify the reliability, accuracy or completeness of the information provided to us. Accordingly, we do not express an audit opinion or a review conclusion on these financial statements.

*Liability Limited by a scheme approved under Professional Standards Legislation.*

As a summary of the financial activity of the GWHCC for the specified period, please see below.

The total income of the GWHCC for the period was \$503,254.54, which was made up of:

- Funding Income of \$333,955.94
- Other Income of \$105,169.77, which includes COVID-19 support payments of \$57,878.00
- Program Fee Income of \$14,830.55
- Rural West Income of \$14,833.84
- Service Provider Income of \$34,464.44





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The total expenses of the organisation for the period were \$550,999.68, which was made up of:

- Administration Expenses of \$108,804.94
- Employment Expenses of \$312,964.17, which includes journals for employment entitlement provisions of \$14,701.97 for the period
- Motor Vehicle Expenses of \$5,691.35
- Premises Expenses of \$16,318.99
- Program Provider Expenses of \$16,801.00
- Rural West Expenses of \$35,096.25
- Service Provider Expenses of \$55,322.98.

The Net Loss for the period was -\$47,745.14.

Cash at Bank of the GWHCC as at 30/06/2021 was \$154,271.22, with \$4,838.98 in debtors owing.

Non-Current Assets of the organisation as at 30/06/2021 were \$587,747.84, which is expected to change with audit completion.

The GWHCC has \$44,761.73 in short term debt, noting this includes \$10,275.36 in a Provision for Annual Leave and \$11,776.15 in a Provision for Sick Leave, these are not expected to be payable in the immediate short term.

Non-Current Liabilities are \$86,805.72, which is made of a Provision for Asset Replacement of \$66,000.00 and a Provision for Long Service Leave of \$20,805.72, these are not expected to be payable in the immediate short term.

The total equity of the GWHCC as at 30/06/2021 before audit adjustments is \$615,290.59.

We would like to offer a thank you to the GWHCC for their support of our business over many years, we look forward to working with you into the future as the organisation continues to diversify and develop.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Joselyn O'Dwyer', is positioned above the printed name.

Joselyn O'Dwyer  
Accountant | Practice Manager

**Unaudited Balance Sheet**  
**GOLDFIELDS WOMENS HEALTH CARE ASSOC INC**  
**As at 30 June 2021**

**30 Jun 2021**

**Assets**

**Bank**

Beyond Bank	\$57,822.92
Cash/Chq Clearing Account	\$100.00
Community Reward Account	\$74,202.12
EFTPOS Clearing Account	\$275.00
P/Cash/VISA Acc Beyond Bank	\$1,522.29
Petty Cash - receipts	\$158.40
Stripe AUD	\$19.35
Term Deposit	\$20,171.14
<b>Total Bank</b>	<b>\$154,271.22</b>

**Current Assets**

Receivables	\$6,847.30
Receivables Original	-\$2,008.32
<b>Total Current Assets</b>	<b>\$4,838.98</b>

**Non-current Assets**

Building Extensions	\$37,240.79
Building Extensions Accum Dep	-\$12,424.58
Building Upgrades	\$213,713.54
Computer & Software	\$22,208.74
Computer & Software Accum Depn	-\$8,971.40
Furniture & Fixtures Accum Dep	-\$17,027.84
Furniture & Fixtures at Cost	\$27,235.86
Land & Buildings at Valuation	\$272,900.00
Motor Vehicles Accum Dep	-\$24,564.93
Motor Vehicles at Cost	\$33,961.91
Plant & Equip Accum Depn	-\$89,723.25
Plant & Equipment at Cost DV	\$117,009.00
Website	\$16,190.00
<b>Total Non-current Assets</b>	<b>\$587,747.84</b>

**Total Assets**

**\$746,858.04**

**Liabilities**

**Current Liabilities**

GST	\$2,194.93
PAYG Withholding Payable	\$5,674.00
Provision for A/L	\$10,275.36
Provision for S/Leave	\$11,776.15
Rounding	\$0.22
SCG Superannuation Payable	\$3,100.91
Trade Creditors	\$11,850.18

Trade Creditors Original	-\$110.02
<b>Total Current Liabilities</b>	<b>\$44,761.73</b>
<hr/>	
<b>Non-Current Liabilities</b>	
Asset Replacement Provision [25005]	\$66,000.00
Provision for LSL	\$20,805.72
<b>Total Non-Current Liabilities</b>	<b>\$86,805.72</b>
<hr/>	
<b>Total Liabilities</b>	<b>\$131,567.45</b>
<hr/>	
<b>Net Assets</b>	<b>\$615,290.59</b>
<hr/>	
<b>Equity</b>	
Current Year Earnings	-\$47,745.14
Retained Earnings	\$663,035.73
<b>Total Equity</b>	<b>\$615,290.59</b>
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**Unaudited Profit and Loss Statement**  
**GOLDFIELDS WOMENS HEALTH CARE ASSOC INC**  
1 July 2020 to 30 June 2021

30 Jun 21

**Income**

**Funding**

Integrated Care Management [41181]	\$6,063.50
Miscellaneous Income [41185]	\$2,933.00
Operational Funding	\$245,028.47
Subsidies/ Grants	\$35,672.73
Unplanned Pregnancy Funding	\$44,258.24
<b>Total Funding</b>	<b>\$333,955.94</b>

**Other Income**

ATO Cash Flow Boost	\$30,878.00
Donations [42050]	\$12,260.39
Event Income	\$2,147.76
Fundraising [43000]	\$2,243.95
Interest	\$737.34
Job Keeper	\$27,000.00
Membership Fees Individual	\$10,017.36
Room Hire/Equipment Hire	\$10,384.97
Sponsorship	\$9,500.00
<b>Total Other Income</b>	<b>\$105,169.77</b>

**Program Fees**

Other Programs/Workshops	\$3,777.55
Pilates Workshop	\$11,053.00
<b>Total Program Fees</b>	<b>\$14,830.55</b>

**Rural West**

GR Clinic Rural West	\$14,833.84
<b>Total Rural West</b>	<b>\$14,833.84</b>

**Service Provider Income**

Counselling General [43408]	\$13,500.00
Perinatal clients	\$20,964.44
<b>Total Service Provider Income</b>	<b>\$34,464.44</b>

**Total Income** **\$503,254.54**

**Gross Profit** **\$503,254.54**

**Less Operating Expenses**

**Administration**

Advertising & Promotion	\$15,544.06
Audit Fees	\$2,680.00
Bank Fees	\$536.32
Board, Staff, other gifts	\$1,486.92
Bookkeeping	\$20,387.50
Catering/food purchase	\$1,322.90
Client Support	\$183.46
Cliniko Subscription/sms	\$1,690.00
Consultants	\$1,155.00
Donations [61221]	\$30.82
Event Expenses	\$20,480.65
Fundraising [61223]	\$1,274.03
Furniture & Equip. < \$1000.00	\$1,274.59

GWHCC Programs & Workshops	\$1,280.39
Hire of Plant & Equipment	\$7,241.04
Insurance	\$9,858.41
Medical Supplies/first aid	\$183.46
Postage/Stationery/Printing	\$1,673.09
Resources/Internet/IT Mainten.	\$6,802.08
Spring Festival Expenses	\$190.91
Stripe Fees	\$126.84
Subscriptions	\$7,982.86
Telephone	\$4,933.25
Venue Hire	\$486.36
<b>Total Administration</b>	<b>\$108,804.94</b>
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<b>Employment</b>	
Employee Entitlement Provision	\$10,098.30
LSL Accrual Provision	\$4,603.67
Staff Amenities	\$1,797.02
Staff Misc	\$88.83
Staff Training	\$4,071.74
Superannuation	\$24,440.86
Travel/Accomm/Meals/Expenses	\$1,677.19
Wages Administration	\$104,370.32
Wages CEO	\$100,464.63
Wages Counsellor	\$55,698.88
Workers Compensation	\$5,652.73
<b>Total Employment</b>	<b>\$312,964.17</b>
<hr/>	
<b>Motor Vehicle Expenses</b>	
Motor Vehicle - Fuel	\$1,676.64
Motor Vehicle - Registration	\$849.93
Motor Vehicle Maintenance	\$3,164.78
<b>Total Motor Vehicle Expenses</b>	<b>\$5,691.35</b>
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<b>Premises</b>	
Cleaning	\$7,549.58
Council Rates Charges	\$576.83
Electricity/Gas	\$2,818.98
Gardening	\$230.00
Repairs & Maintenance	\$3,549.30
Security	\$1,402.96
Water Charges	\$191.34
<b>Total Premises</b>	<b>\$16,318.99</b>
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<b>Program Provider Expenses</b>	
Other Programs	\$9,654.09
Pilates Workshops	\$4,386.00
Tai Chi [62330]	\$2,760.91
<b>Total Program Provider Expenses</b>	<b>\$16,801.00</b>
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<b>Rural West Expenses</b>	
Rural Health West Expenses	\$35,096.25
<b>Total Rural West Expenses</b>	<b>\$35,096.25</b>
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<b>Service Provider Expenses</b>	
Counselling General [62370]	\$120.00
Counselling Supervision	\$1,159.98
Perinatal Counselling	\$54,043.00
<b>Total Service Provider Expenses</b>	<b>\$55,322.98</b>
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<b>Total Operating Expenses</b>	<b>\$550,999.68</b>
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<b>Net Profit</b>	<b>-\$47,745.14</b>

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2021



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